

Complete the conversations with the correct words or phrases from the boxes.

|                   |                     |                       |
|-------------------|---------------------|-----------------------|
| Thanks            | How do you do?      | If you need any help, |
| Nice to meet you! | Just started today. |                       |

**A:** Hi, I'm Sarah. \_\_\_\_\_

**B:** Hello, Sarah. How do you do?

**A:** \_\_\_\_\_ Are you new here?

**B:** Yes, I am. \_\_\_\_\_ How about you?

**A:** I've been here for a while. \_\_\_\_\_ just let me know.

**B:** \_\_\_\_\_, I appreciate that!

|                                       |                   |                          |
|---------------------------------------|-------------------|--------------------------|
| Which country are you visiting today? | Great!            | here they are.           |
| Everything seems in order.            | nothing like that | Can I see your passports |
| Do you have any items                 |                   |                          |

**Customs Officer:** Good afternoon. \_\_\_\_\_ and customs declarations, please?

**Liam:** Sure, \_\_\_\_\_

**Customs Officer:** Thank you. \_\_\_\_\_

**Liam:** We're heading to France.

**Customs Officer:** \_\_\_\_\_ Are you bringing any items into the country that you need to declare?

**Liam:** No, just personal belongings and some souvenirs.

**Customs Officer:** Alright. \_\_\_\_\_ that need special attention, like high-value goods or large amounts of cash?

**Liam:** No, \_\_\_\_\_ Just regular items.

**Customs Officer:** Perfect. \_\_\_\_\_ Enjoy your trip to France!

**Liam:** Thanks! We're really looking forward to it.

**Customs Officer:** Have a great time

|                       |                            |               |                          |
|-----------------------|----------------------------|---------------|--------------------------|
| That's disappointing. | I'm afraid                 | I'll send you | I appreciate the update. |
| what happened?        | The main speaker fell ill, | Sorry again   | I have some bad news.    |

**Anna:** Hi, Mike. I have some bad news.

**Mike:** Oh no, \_\_\_\_\_

**Anna:** \_\_\_\_\_ the meeting got canceled yesterday.

**Mike:** Really? Why did that happen?

**Anna:** \_\_\_\_\_ and they couldn't find a replacement in time.

**Mike:** \_\_\_\_\_ Did they reschedule it?

**Anna:** Yes, they scheduled it for next week. \_\_\_\_\_ the new details once I have them.

**Mike:** Thanks, Anna. \_\_\_\_\_

**Anna:** No problem. \_\_\_\_\_ for the inconvenience.

|                         |              |                              |
|-------------------------|--------------|------------------------------|
| Nice to meet you, too.  | Hi, Emily.   | works in the same department |
| I have known each other | I'd like you | That's great!                |
| Sounds like a plan!     | Definitely.  | All good things,             |

**Alice:** Hi, John. \_\_\_\_\_ to meet my friend, Emily.

**John:** \_\_\_\_\_ It's nice to meet you.

**Emily:** Hi, John. \_\_\_\_\_

**Alice:** Emily and \_\_\_\_\_ since college. Emily, John \_\_\_\_\_ as I do.

**Emily:** \_\_\_\_\_ I've heard a lot about you, John.

**John:** \_\_\_\_\_ I hope!

**Alice:** \_\_\_\_\_ Let's grab a coffee sometime so we can all chat more.

**Emily:** \_\_\_\_\_