

**9 Sympathising**

You look *upset/worried*.  
 What happened? / What's wrong?  
 I'm sorry to hear that! /  
 Oh, that's terrible! / That's a shame!

**1 Match 1-6 to a-f.**

- |   |              |                 |
|---|--------------|-----------------|
| 1 <input checked="" type="checkbox"/> f | You          | a worried.      |
| 2 <input type="checkbox"/>              | You look     | b to hear that. |
| 3 <input type="checkbox"/>              | What's       | c wrong?        |
| 4 <input type="checkbox"/>              | What         | d shame.        |
| 5 <input type="checkbox"/>              | I'm so sorry | e happened?     |
| 6 <input type="checkbox"/>              | That's a     | f look upset.   |

**2 Complete the dialogue. Circle the correct answer.**



- 1 A: What happened to your arm?  
 B: \_\_\_\_\_  
 a I was ice skating when I fell over.  
 b No, not really.  
 c I went ice skating.
- 2 A: \_\_\_\_\_  
 a Can I help?  
 b You look upset.  
 c That's terrible. Can you write?  
 B: No, I can't.
- 3 A: \_\_\_\_\_  
 a I'm so sorry. Can I help?  
 b I'm so sorry to hear that.  
 c What's wrong?  
 B: Yes, please. I'd like some help.

**3 Complete the dialogue with one word in each gap.**

Zach: You look upset. What's <sup>1</sup> *wrong* ?  
 Vicky: I <sup>2</sup> \_\_\_\_\_ doing my homework <sup>3</sup> \_\_\_\_\_  
 I dropped my calculator. Now it doesn't work.  
 Zach: That's a <sup>4</sup> \_\_\_\_\_. Can I <sup>5</sup> \_\_\_\_\_ ?  
 Vicky: <sup>6</sup> \_\_\_\_\_, not really. I can't do my Maths without  
 a calculator.  
 Zach: Why don't <sup>7</sup> \_\_\_\_\_ ask your brother for help?  
 He's good at Maths.  
 Vicky: That's a good idea. Thanks.

**4 Put the words in the correct order to make sentences. There is always one extra word.**

- 1 you're / look / worried / you / .  
You look worried.
- 2 happened / what's / wrong / ?  
 \_\_\_\_\_
- 3 Mum / was / I / calling / when / its / my / phone / broke / .  
 \_\_\_\_\_
- 4 terrible / a / that's / .  
 \_\_\_\_\_

**5 Look at the photos. Complete the dialogues with your own ideas.**

- 1 A: You <sup>1</sup> *look* upset. <sup>2</sup> \_\_\_\_\_ ?  
 B: I <sup>3</sup> \_\_\_\_\_ when it started to rain.  
 A: <sup>4</sup> \_\_\_\_\_. Are you very wet?  
 B: No, I'm OK, but Fred, my dog, is wet and dirty.
- 2 A: What happened?  
 B: I <sup>1</sup> \_\_\_\_\_ when <sup>2</sup> \_\_\_\_\_  
 and broke my leg.  
 A: <sup>3</sup> \_\_\_\_\_. Can I help?  
 B: No, not really.



**Extra Online Practice**

Unit 4 Video and Communication  
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