

b Watch or listen again. Complete the **You Hear** phrases.

You Hear **You Say**

Can I help you, sir? Yes. Do you have these in an eight?

Just a _____, I'll go and check.

Here you are, these are an eight.
Do you want to _____ them on?

No, thanks. I'm sure they'll be fine. How much are they?

They're \$83.94. Oh, it says \$72.99.

Yes, but there's an added sales tax of _____%.

Oh, OK. Do you take MasterCard?

Sure.

Can I help you? Yes, I bought these about half an hour ago.

Yes, I remember. Is there a _____? Yes, I'm afraid they're too small.

What _____ are they? They're an eight. But I take a UK eight.

Oh right. Yes, a UK eight is a US nine. Do you have a pair?

I'll go and check. Just a minute.

I'm _____, but we don't have these in a nine. But we do have these and they're the _____ price. Or you can have a refund.

Erm...I'll take this pair then, please.

No problem. Do you have the _____? Yes, here you are.

Brilliant.