

This is the key

FUNCTIONAL LANGUAGE

Checking in to a hotel

Who says each sentence? Check the correct column.



	A hotel clerk	A hotel guest	A hotel clerk OR a hotel guest
1 Hello.			✓
2 Welcome to City Hotel.			
3 What's your name?			
4 How do you spell your last name?			
5 I'm here for one night.			
6 What's your cell phone number?			
7 Here's the key.			
8 You're in room 316.			
9 Thank you.			
10 You're welcome.			
11 My name is Robert Dupont.			

FUNCTIONAL LANGUAGE

Checking in to a hotel

Complete the conversation.

Clerk 1 _____ to New York! What's your name?

Guest I'm Paulo Vasques. I'm here 2 _____ three nights.

Clerk Ah, yes. 3 _____ your cell phone number?

Guest 4 _____ (593) 555-2192.

Clerk 5 _____. And what's your email address?

Guest It's pvasques89@travelmail.org.

Clerk Thanks. One moment. Please 6 _____ here. Here's a pen.

Guest OK.

Clerk 7 _____ you. This is the key. It's 8 _____ 6B.

Guest 6D. Thanks.

Clerk No, you're not in 6D. 9 _____ in room 6B.

Guest Oh, OK. Thank you.

Clerk You're 10 _____.

