

PRACTICE

Exercise 1.

Questions 147-148 refer to the following advertisement

To: Justin Roberts, Director of Admissions at Rivers University

From: Daniel Newman, Headmaster of Sunnyside High School

Date: March 14th, 2017

Subject: Sabrina Gouveia

Dear Mr. Roberts

When Ms. Gouveia first entered Sunnyside High as a ninth grader, I was initially impressed by her enthusiasm. She was willing to participate in all the possible events and activities that our school offered. She is a well-rounded person with a winning personality. Her friends and instructors praise her for being selfless, loving and optimistic. The atmosphere she creates makes everyone around her delighted.

Ms. Gouveia is a very competent scholar. She is one the very few twelfth graders here who has never received a grade below A- during her high school career. Granting her an opportunity to become a part of Rivers University will not only give Ms. Gouveia a chance to shine even brighter but it will also allow Rivers University to gain a talent that will raise its prominence. Please contact me if you have any questions about Ms. Gouveia. I am happy to aid her in any way possible

Sincerely,

Daniel Newman

Headmaster

Sunnyside High School

147. What is the purpose of the e-mail?

- (A) To ask about a person's personality
- (B) To provide information about an instructor's high school grades
- (C) To announce the events that the school offers
- (D) To recommend a student to a college

148. What is indicated about Mr. Newman?
- (A) He is Ms. Gouveia's colleague
 - (B) He works as a principal at a high school
 - (C) He has received good grades in high school
 - (D) He is familiar with Mr. Roberts

Questions 149-150 refer to the following message chain

Natalie Pearson

My lunch with Mr. Spiegel ran long. I'm headed back to the office now, but I need you to print some documents for me 1:25PM

Rick Madrigal

Sure. What do you need? 1:27PM

Natalie Pearson

Do you know how to download files from the company server? 1:28 PM

Rick Madrigal

Of course 1:29PM

Natalie Pearson

Great. Go to the Marketing folder and download the file called "Staff Notes". It's about ten pages long. I need copies of that in order to lead the orientation session this afternoon 1:30PM

Rick Madrigal

Okay. How many? 1:32PM

Natalie Pearson

Twenty, please. Thanks a lot 1:33PM

149. At 1:29PM, what does Mr. Madrigal mean when he writes, "Of course"?
- (A) He is downloading some software.
 - (B) He has met Mr. Spigel before.
 - (C) He is able to access some files.
 - (D) He has completed an assigned task.

150. What will Ms. Pearson most like do this afternoon?

- (A) Train new employees.
- (B) Complete a report.
- (C) Interview job candidates.
- (D) Negotiate a contract.

Questions 151 – 152 refer to the following notice.

Job Opening at Passaic Communications

Passaic Communications - a leading provider of telephone, cable, and Internet services – is seeking outgoing individuals to join our customer service team. These are full-time positions, and successful candidates must be available to work any eight-hour shift that falls between 7 A.M and 10 P.M., Monday through Friday. Experience in a similar position is a plus, but we are willing to offer training.

Candidates must be at least 18 years of age with a high school diploma. To apply, send resume to Frederick Elkins at elkinsf@passaiccomm.net by July 1. Prior to being invited for an interview, you will be asked to fill out a brief questionnaire about your personality and work attitudes, which will be sent by e-mail.

151. What is true about the positions?

- (A) They will begin on July 1.
- (B) They require previous experience.
- (C) They are for weekday work only.
- (D) They are offered on a temporary basis.

152. what must applicant do before an interview?

- A. Pass a certifications test.
- B. Provide a letter of recommendation.
- C. Send a copy of diploma.
- D. Respond to written questions.

Questions 153 – 154 refer to the following directory.

Sewing World

All the supplies you need under one roof!

We are currently removing the café and sewing books section from the 4th floor to make room for smaller rooms to be used to teach sewing skills. We have temporarily rearranged our store as below to accommodate the construction work.

1st Floor: sewing Machines and Components, Sewing Patterns

2nd Floor: Buttons, Zippers, Accessories

3rd Floor: Cloth (cotton, wool, silk, nylon, etc.)

4th Floor: Reopens on August 18

153. What is the purpose of the construction work?

- A. To expand a book section.
- B. To build some classrooms.
- C. To add an on-site café.
- D. To organize some accessories.

154. Where can shoppers most likely find the fabric for sale?

- A. 1st Floor.
- B. 2nd Floor.
- C. 3rd Floor.
- D. 4th Floor.

Questions 155 – 157 refer to the following article.

Countryside Supplements Corporation Seeks Profit through New Market

By Eileen Hermes

HILTONVILLE, October 10___ Countryside Supplements Corporation (CSC) is branching out into the lucrative protein supplement market. For the past ten years, CSC has exclusively produced vitamin pills, and the majority of its products were aimed at elderly consumers. Now CSC wants to reach young consumers with Protogo, its new chocolate-flavored protein powder for bodybuilders and people who like to work out. ---[1]--- Although CSC has a strong reputation, it will be difficult for Protogo to stand out, as there are so many protein supplements to choose from. ---[2]---. Advertising firm Linden Consultants, who is handing the launch, is confident that Protogo can make a name for itself. To draw attention to the product, CSC is giving away a complimentary protein powder shaker with every 2-pound container of Protogo, while supplies last. The hope is that consumers will not only the product when they try it but also that they will be reminded to select Protogo because of seeing the logo printed on the side of the shaker.

Industry experts are in disagreement about whether or not the move is likely to be successful. ---[3]---. The potential earnings in this sector are certainly attractive, with the sports supplement market earning approximately \$5 billion annually. ---[4]--- Time will tell whether CSC will manage to overcome the odds.

155. What is suggested about Protogo?

- A. It is intended for older consumers.
- B. It is sold in a competitive market.
- C. It is rich in various vitamins.
- D. It is endorsed by a famous bodybuilder.

156. What does the article mention about CSC?

- A. It will launch a new product next month.
- B. It has been making protein powder for ten years.
- C. Its consumers requested more flavors.
- D. It is offering a free gift with purchase.

157. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

“Yet according to the latest report, only 15% of companies are able to stay in business beyond the one-year mark”

- A. [1]
- B. [2]
- C. [3]
- D. [4]

Questions 158 – 160 refer to the following flyer.

Conservation and Sustainable Business Practices Convention

Saturday, February 10, 1 P.M – 6 P.M.

Calvin Center, 271 Oakwood Street

Bright businesses for a bright future!

Order of speakers:

- Shunji Kitano, CEO of Indirad Manufacturing and regular contributor to Once Magazine
- Angle Spiegel, Founder of the nonprofit group True Rivers Alliance
- Guerin Rousseau, Regional Forestry Reserve Chairman and recipient of the Donaldson Award
- Maria Rael (featured speaker), head of the city's Department of Commerce

Tickets are available at no charge. Fill out a request form at City Hall or at the Wyatt Public Library to get up four tickets. Seating is available on a first come, first served basis.

158. What is being promoted?

- A. A debate among political candidates.
- B. A conference on medical policies.
- C. A workshop on business leadership.
- D. A seminar on environmental issues.

159. What is true about the keynote speaker?

- A. He/ She has received an award.
- B. He/ She founded his own company.
- C. He/ She works in the public sector.
- D. He/ She writes for a magazine.

160. How can interested parties get free tickets?

- A. By completing a form.
- B. By sending an e-mail.
- C. By visiting a Web site.
- D. By calling an organization.

Questions 161-163 refer to the following instructions

QTW Antivirus Software

Installation Process

Procedure

Confirm that your system meets the requirements for the RAM, hard disk space operating system (click here)

Check for previously installed programs that are not compatible with QTW Antivirus Software, outlined in the QTW Directory here.

- Completely remove any programs from your computer that are mentioned in the QTW Directory
- Shut down all programs running on your computer except QTW Antivirus Software
- As soon as this is done, click on the Proceed button.

These instructions are for the free version of QTW Antivirus Software. To buy the premium version, which provides more regular updates and better protection for your computer, visit www.qtwsoftware/antivirus.

161. What is provided in the QTW Directory?

- (A) An explanation of system requirements.
- (B) A contact number for complaints.
- (C) A list of incompatible programs.
- (D) A confirmation of a password.

162. What should users do immediately before clicking the Proceed button?

- (A) Open the QTW Directory.
- (B) Remove some files.
- (C) Close other programs.
- (D) Restart the computer.

163. According to the instructions, what can be done on the Web site?

- (A) Providing feedback on a product.
- (B) Purchasing an upgrade.
- (C) Getting technical assistance.
- (D) Extending a product warranty.

Questions 164-167 refer to the following online chat discussion.

Lockhart, Karl (3:34 P.M.)	We just have a few more days before the March so are things coming along?
Yuan, Feng (3:35 P.M.)	Eugenia and I visited the venue yesterday and spoke to a representative there. They will set up a stage at the front of the room where the winners will go after they're announced.
Lockhart, Kari (3:36 P.M.)	Okay great I'd like to start decorating at 1 PM. so we're not rushed.
Blanch, Eugenia (3:37 P.M.)	I'm afraid that won't be possible. There's another group that will be using the room at that time. Their event ends at 2 PM. Then the venue staff needs about an hour for clean-up
Lockhart, Kari (3:38 P.M.)	All right. I guess we have no choice.
Yuan, Feng (3:38 P.M.)	Eugenia, have all the arrangements been made for the food?
Blanch, Eugenia (3:40 P.M.)	Yes. I just have to call the catering company we booked and confirm the final head count. I'll do that before their office closes, which is at 5 P.M.
Lockhart, Kari (3:43 P.M.)	Great. It seems like everything is nearly ready. Is there anything else you think we're forgetting?
Blanch, Eugenia (3:44 P.M.)	I do have one more question. The venue has a built-in sound system, right? The room is big, so we're definitely going to need a microphone and a way to play music.
Yuan, Feng (3:46 P.M.)	They've got a system, but I think it's a good idea to have our company's portable microphone and speaker there as a backup. I'll take care of that.

164. What kind of event are the writers most likely planning?

- (A) A product launch.
- (B) An awards ceremony.
- (C) An anniversary.
- (D) A grand opening.

165. When will the team start decorating on March 5?

- (A) At 1 P.M.
- (B) At 2 P.M.
- (C) At 3 P.M.
- (D) At 5 P.M.

166. What does Ms. Blanch say she will today?

- (A) Visit a venue.
- (B) Set up a stage.
- (C) Test a sound system.
- (D) Contact a caterer.

167. At 3:46 P.M., what does Mr. Yuan mean March 5 when he writes, "as a backup"?

- (A) He will select some music.
- (B) He will bring some equipment.
- (C) He will save some files.
- (D) He will double-check a fact.

Questions 168-171 refer to the following announcement.

New York Active Streets 2017

New York Active Streets is back! From August 12 to 14, New York residents are encouraged to walk, run, or bike on a traffic-free Park Avenue.

The following are declared traffic-free areas

- From the Brooklyn Bridge to Park Avenue
- From Duane Street to Lafayette Street
- From Spring Street to 25th Street
- From 27th Street to 51st Street

No vehicle will be allowed to enter or park on any of the streets mentioned above during the Streets activities, from 6 A.M. on August 12 to 6 P.M. on August 14. Repair work on the Brooklyn Bridge will be temporarily halted during the celebrations.

Rest stops are designated in specific areas on these streets. Food and souvenir vendors who are interested in selling their goods in the rest areas may now apply for permits at New York's City Hall. The deadline for applications is August 5. Inspectors from City Hall will be checking permits during Active Streets, so make sure you clearly display your permit at your booth. If you have any questions, feel free to call Marcia at 1-800-443-2810.

Included in the activities will be free bicycle lessons and a dance competition. We need supporters to work at our bicycle rental station, people to teach others how to ride a bike, and still others to help organize the event. If you want to become a volunteer, just contact Ms. May at 1-800-903-3456

168. For whom is the announcement written?

- (A) City residents.
- (B) City car owners.
- (C) Part-time workers.
- (D) Bicycle companies are clearly displayed August 15.

169. What is implied about the bridge repairs?

- (A) They will be completed before the event.
- (B) Repairmen will take part in Active Streets.
- (C) Volunteers will continue the repair work.
- (D) Repairs will resume on August 15.

170. What is NOT true about the permits?

- (A) They will be sold on the day of the event.
- (B) City officials will confirm whether permits are clearly displayed.
- (C) Food vendors can apply for them by August 5.
- (D) They can be obtained from government office.

171. What is indicated about volunteers?

- (A) They must be good at dancing.
- (B) They will sell food in the rest areas.
- (C) They will receive certificates from the city mayor.
- (D) They will help people during certain lessons.

Questions 172-175 refer to the following letter

Shimmer Cosmetics

www.shimmercos.com

394 42nd Street, Hartford, CT06103

March 3

Andrea Perez

598 Browning Lane

New Haven, CT 06506

Dear Ms. Perez,

Thank you for your interest in selling Shimmer Cosmetics haircare products in your salon, by doing so, you will be able to generate an additional stream of income in addition to your services. Enclosed you will find the latest draft of our distributor agreement. -[1]- The provisions and conditions we discussed over the phone have been added, so please confirm that everything is satisfactory. If so, please initial each page, sign the last page of the agreement, and send it back to me at the above address as soon as possible- ---[2]--- A second copy is enclosed for you to keep for your own records

By becoming an official Shimmer Cosmetics distributor, you will receive a substantial shampoo, conditioners, and hair gels so that you can mark them up for a profit. -[3]- So, it is clearly worthwhile to work with us directly. As long as both parties applicable for a period of two years and can be renewed after that time.

Because you have already received some samples to try for yourself, you should be able to explain the benefits of the products. -[4]-However, I would be happy to send you these useful leaflets about our products because they provide description and a guide for which products to give to your customers. Some work best with different hair types. Just let me know if you would like these. They will be find provided at no cost

We look forward to working together with you!

Sincerely,

Carla Leblau

New Accounts Manager, Shimmer Cosmetics

172. What is the purpose of the letter?

- (A) To explain a policy change.
- (B) To introduce a product line.
- (C) To give a compliment.
- (D) To finalize contract terms.

173. The phrase "carry out" in paragraph 2, line 4, is closest in meaning to

- (A) bring up
- (B) fulfill
- (C) take away
- (D) approve

174. According to the letter, what will Ms. Leblanc send upon request?

- (A) Product samples.
- (B) Sales figures.
- (C) Promotional brochures.
- (D) Business cards.

175. In which of the positions marked. [1], [2], [3], and [4] does the following sentence best belong? "Your salon will also receive free publicity by being listed on our Web site."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 176-180 refer to the following press release and Web page.

CONTACT

Stuart Pullman

Press Officer

618-555-1212

FOR IMMEDIATE RELEASE

June 2017

Oceanic Airlines Upgrades Meal Service

On June 15, Oceanic Airlines began a rollout of its new expanded menu, which will soon be available on all flights. Passengers will be able to choose from a wide selection of food and drinks.

In addition to a variety of meal options, passengers on international flights can pick among three desserts, including one that is sugar-free. Between meals, they will also have a choice of healthy snacks, such as fresh, seasonal fruit, organic yogurt, or mixed nuts. Passengers on domestic flights of two hours or more will also be offered these new snack options. Meals and snacks for passengers with allergies or special diets will be made available if they are requested at least 48 hours in advance of the flight's departure time.

Juice, tea, and coffee are complimentary on all flights. Alcoholic beverages are also complimentary for first-class passengers on domestic flights and all passengers on international flights.

On a final note, unlike other airline companies, Oceanic Airlines will proudly continue to provide domestic economy class passengers with its refreshing snacks at no charge.

Passenger reviews for Oceanic Airlines

Daniel Torrance of Boulder, Colorado wrote:

I usually buy a sandwich in the passenger terminal before a flight because I expect the in-flight meal to be terrible, but that turned out to be unnecessary for my flight with Oceanic. They just introduced a new menu, and it's great. I had grilled chicken with a baked potato, and it was the best meal I've ever had on an airplane. My wife is on a restricted diet, so she selected a low-carb salad with a sugar-free dessert when we bought our tickets. She said it was delicious.

The only thing that bothered me about the new menu is that Oceanic Airlines no longer serves sodas. I know that they're trying to offer healthier beverages on their flights, but like a lot of other people, I still drink soda sometimes. Since I couldn't get soda on this flight, I drank beer instead, which fortunately was complimentary even for coach passengers.

176. What makes Oceanic Airlines distinguished from their competitors?

- (A) It serves alcohol on domestic flights.
- (B) It does not charge passengers for snacks.
- (C) It offers meals for people with allergies.
- (D) Its desserts are sugar-free.

177. What did Mr. Torrance dislike about Oceanic?

- (A) They didn't have enough menus for the passengers.
- (B) They didn't have the sandwich he ordered.
- (C) They didn't offer a drink he wanted.
- (D) They charged too much for alcohol.

178. What is suggested about Mr. Torrance?

- (A) It was his first time flying.
- (B) He was on a business trip.
- (C) He traveled by himself.
- (D) He took an international flight.