

Tourist office

assistant: Hello, how can I help you?

Tourist: Um, hello. Is it possible to [redacted] a bus tour of the city here?

TOA: Of course, sir. When would you like to take the [redacted] There are tours in the morning, afternoon, and evening ... sometimes it's nice to see the city at night with the buildings [redacted]

Tourist: We'll be going out for dinner tonight, so we'd [redacted] to go this afternoon. Oh, and it's for two people.

TOA: Right. Now I just need some details. Can you give me the names of the two people, please?

Tourist: Yes. Susan Field and James Carter.

TOA: Susan Field and James - sorry, can you spell your [redacted] for me, please?

Tourist: It's Carter. C-A-R-T-E-R.

TOA: Thank you. And can I have a [redacted] telephone number?

Tourist: Why do you need one?

TOA: Just in case we have to cancel the tour and need to contact you.

Tourist: I see. Well, my mobile number is 07988 636197 [0-7-9-double 8-6-3-6-1-9-7].

TOA: That's 07988 636197. Now, can you also tell me which hotel you're staying at?

Tourist: The Crest Hotel. Oh no, sorry. That's the hotel we're staying in next week. It's the Riverside Hotel.

TOA: Oh! The Riverside is a lovely hotel. Are you enjoying your stay?

Tourist: Yes, we are, very much. We'd definitely [redacted] it to others.

TOA: Oh I am glad. Now, I can book you on the tour at 4 p.m. Would that suit you? [redacted] there is one at two.

Tourist: Two would be better for us, please.

TOA: Right, that's booked for you, sir. Two people at 2 p.m. today, [redacted] 14th. You pay the bus driver when you get on, and it's £[redacted] per person.

Tourist: Thank you very much.

Track 07

- Tourist: Can I also ask you about the [redacted] in the main square? I was reading about it in my guide book and was shocked to see that the entrance price is £10. Why does it cost so much?
- Tourist office assistant: Well, the museum has the largest collection of Latin American art in Europe. People come from all over the world to see it. But that's not the reason why it's so expensive to get in. You see, the building is very old and it needs repairs. The £10 ticket cost will go towards repairing the roof and the walls.
- Tourist: I see. Well, I suppose it's worth paying £10 to see the [redacted]
- TOA: Yes, I think so too. Is there anything else I can help you with?
- Tourist: Actually, there is. I was wondering if you knew of any good restaurants in the [redacted]
- TOA: Well, there are a few restaurants near the harbour, and a couple on the beach which are nice. The problem is that the smell of the fish market is quite strong down there.
- Tourist: Mm, I don't think my girlfriend would be very pleased.
- TOA: I know what you mean – it's not very romantic, is it? My advice would be to go to the next town. It's bigger, and the restaurant selection is wider. You can get there by taxi and it only takes about ten minutes. The town is quite [redacted]. Is it for a special occasion?
- Tourist: Yes, it's my girlfriend's birthday so I'd like to go somewhere special. Um, do you know any of these restaurants well enough to tell me about them?
- TOA: Well, I know about a few of them, and there are pictures in this leaflet here. This one here is lovely – the Bellevue – and it's extremely [redacted] it has a famous chef, so it's not cheap, but the standard of the food is very high. It's right by the sea and there are wonderful views if you get a good table. Then there's The Lighthouse Café – you can see the picture here – which isn't really a café at all. In fact, it's a great restaurant and a lot of TV [redacted] and [redacted] eat there. The place has been going for over a hundred years! It's quite an institution around here.
- Tourist: Mm. I'm not sure about those two – they sound too expensive to me. I was thinking of somewhere small, not too up-market, but with good food.