

## BÀI TẬP PART 4

Questions 1-3 refer to the following excerpt from a meeting.

1. What does the speaker announce?

- (A) A company merger
- (B) A schedule change
- (C) A revised travel policy
- (D) A new contract

(A) (B) (C) (D)

(A) (B) (C) (D)

(A) (B) (C) (D)

2. According to the speaker, what has Skycloud Aviation requested?

- (A) Extra luggage space
- (B) In-flight entertainment
- (C) Movable seats
- (D) Wireless Internet technology

3. What are listeners asked to do?

- (A) Update their calendars
- (B) Discuss a project plan
- (C) Submit expense reports
- (D) Contact some clients

**M-Au** I'd like to (1) \_\_\_\_\_ with some good news. We've been awarded a (2) \_\_\_\_\_ from Skycloud Aviation to (3) \_\_\_\_\_ for their new aircraft. The contract calls for seats that can rotate, so travelers can face one another during the flight. Skycloud has given us a list of (4) \_\_\_\_\_ they'd like us to incorporate, based on feedback from their customers. I'll (5) \_\_\_\_\_ the full specifications list now. Let's take a look at it and (6) \_\_\_\_\_ the best way to plan this project.

Questions 4-6 refer to the following telephone message.

**4. Where does the woman work?**

- (A) At a furniture store
- (B) At a bank
- (C) At a law office
- (D) At a construction company

(A) (B) (C) (D)

(A) (B) (C) (D)

(A) (B) (C) (D)

**5. What problem does the woman mention?**

- (A) A machine is broken.
- (B) A contract has not been signed.
- (C) A price list is incorrect.
- (D) An item is out of stock

**6. Why does the woman ask the man to call her back?**

- (A) To verify his credit card number
- (B) To confirm a color choice
- (C) To provide his e-mail address
- (D) To get directions to a building site

Hello, Mr. Ortega. This is Helen from Super Office (1) \_\_\_\_\_. I'm calling about the new desk that you (2) \_\_\_\_\_ for your office-the black one with the glass top? Well, we've run into a problem. That model is (3) \_\_\_\_\_ and the (4) \_\_\_\_\_ isn't sure when more will be available. But we do have a few other desks within your price range that you might (5) \_\_\_\_\_. I'd be happy to e-mail you some photos of these other desks. Just give me a call and let me know (6) \_\_\_\_\_. I can reach you at. I'm sure we can find one you'll be happy with.

Questions 7-9 refer to the following broadcast and map.

7. Who gave a press conference today?

- (A) A civil engineer
- (B) A local student
- (C) The city mayor
- (D) The company president

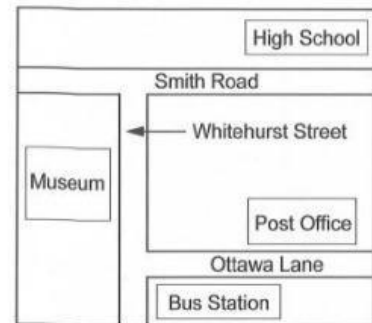
(A) (B) (C) (D)

(A) (B) (C) (D)

(A) (B) (C) (D)

8. Look at the graphic. Which building will be affected by the first road closure?

- (A) The high school
- (B) The post office
- (C) The bus station
- (D) The museum



9. What information does the speaker say can be found on a website?

- (A) The location of a bus stop
- (B) The schedule for a construction project
- (C) Information about job openings
- (D) Steps for filling a complaint

Good evening, this is Channel 11 News. Today, Mayor Goldberg held a press conference to (1) \_\_\_\_\_ plans to repair damaged roads in the city. The (2) \_\_\_\_\_ said the project will begin next month, and Smith Road will be the first road (3) \_\_\_\_\_. There will be detour signs posted, but (4) \_\_\_\_\_ that no one will be able to access Smith Road for at least two weeks. The mayor also announced that at least 100 new workers would be (5) \_\_\_\_\_ to complete the roadwork. You can visit the Channel 11 Web site for a link to descriptions of (6) \_\_\_\_\_.

Questions 10-12 refer to the following telephone message.

10. What kind of team does the speaker coach?

- (A) Tennis
- (B) Basketball
- (C) Volleyball
- (D) Badminton

(A) (B) (C) (D)

(A) (B) (C) (D)

(A) (B) (C) (D)

11. What does the speaker say about this player?

- (A) They practice every day.
- (B) They will play in a competition.
- (C) Most of them live far away.
- (D) Many of them have jobs.

12. Why does the speaker say, "You've got the courts reserved from five to six"?

- (A) To confirm an appointment.
- (B) To express surprise.
- (C) To request a change.
- (D) To congratulate a colleague.

**M-Cn:** Hi, Katrina! It's Steven, the coach of the Greentown Lions (1) \_\_\_\_\_. Listen, I just took a look at the schedule for basketball court reservations for next month. We're (2) \_\_\_\_\_ from four to five P.M. The thing is many of (3) \_\_\_\_\_ in the afternoon, so they can't get to the courts until quarter to five. You've got the courts (4) \_\_\_\_\_ from five to six. Could you call me back when you have the (5) \_\_\_\_\_? Thanks!

Questions 13-15 refer to the following telephone message and schedule.

13. Why is the speaker unable to participate in one of the interviews? (A) (B) (C) (D)

(A) She is leaving for a business trip.

(A) (B) (C) (D)

(B) She has a medical appointment.

(A) (B) (C) (D)

(C) She is stuck in traffic.

(D) She has to finish an urgent assignment.

14. Look at the graphic. Who is the listener asked to interview?

(A) Bob Heilig

(B) Jihoon Lee

(C) Susan Petersen

(D) Maya Gomez.

| Interview Schedule for May 16 |                |
|-------------------------------|----------------|
| Time                          | Candidate      |
| 10:00 A.M.                    | Bob Heilig     |
| 11:00 A.M.                    | Jihoon Lee     |
| 12:00 Noon                    | Susan Petersen |
| 1:00 P.M.                     | Maya Gomez     |

15. What does the speaker say she will do?

(A) Set up a training schedule

(B) Organize a teleconference

(C) Revise a job description

(D) E-mail some materials.

**W-Br** Hi, Boris, this is Lucy from Human Resources. I'm calling to ask you a big favor. we have (1) \_\_\_\_\_ coming in for interviews tomorrow, and it turns out I have to step out of the office at one o'clock to go to (2) \_\_\_\_\_. Would you (3) \_\_\_\_\_ for me and interview the candidate at one o'clock? I'll be sure to forward you her CV, cover letter, and (4) \_\_\_\_\_ so that you can prepare for the interview. Thanks so much for your help.

Questions 16-18 refer to the following announcement.

**16. Where is the announcement being made?**

- (A) At an electronics store
- (B) At a clothing shop
- (C) At a hardware store
- (D) At a supermarket

(A) (B) (C) (D)

(A) (B) (C) (D)

(A) (B) (C) (D)

**17. What service is going to be offered?**

- (A) Online ordering
- (B) Gift wrapping
- (C) Rentals
- (D) Repairs

**18. Why should the customer go to the service desk?**

- (A) To fill out a survey
- (B) To register for discounts
- (C) To pick up a brochure
- (D) To get free samples

Good afternoon, Baldwin's supermarket shoppers! We're pleased to announce a (1) \_\_\_\_\_ service we'll begin offering our customers next month! We know that no matter how busy life gets, you still want to have good food at (2) \_\_\_\_\_. That's why we're introducing (3) \_\_\_\_\_ for all your grocery needs. Just go to our website to place your order for vegetables, dairy (4) \_\_\_\_\_ or any items we carry here at Baldwin's, and we'll have your selections ready for you to pick up the same day. Come by the customer service desk for a (5) \_\_\_\_\_ with all the details.

Questions 19-21 refer to the following broadcast and illustration.

19. Who is the intended audience for the broadcast?

- (A) Restaurant owners
- (B) Home cooks
- (C) Food critics
- (D) Professional chefs

(A) (B) (C) (D)

(A) (B) (C) (D)

(A) (B) (C) (D)

20. Look at the graphic. Which cake recipe did the speaker change?

- (A) Vanilla
- (B) Chocolate
- (C) Lemon
- (D) Strawberry

| Cake Recipes                                                                        |   |                                                                                     |  |
|-------------------------------------------------------------------------------------|---|-------------------------------------------------------------------------------------|--|
| Vanilla                                                                             |   | Chocolate                                                                           |  |
|    | + |  |  |
| Vanilla cake mix                                                                    |   | Cherry Soda                                                                         |  |
|  | + |  |  |
| Chocolate cake mix                                                                  |   | Cola                                                                                |  |
| Lemon                                                                               |   | Strawberry                                                                          |  |
|    | + |  |  |
| Lemon cake mix                                                                      |   | Lemon Soda                                                                          |  |
|  | + |  |  |
| Strawberry cake mix                                                                 |   | Ginger ale                                                                          |  |

21. What are the listeners asked to do?

- (A) Call the show
- (B) Attend a class
- (C) Share photographs
- (D) Write a review

It's time for "Bake it at home" – where we teach you how to make (1) \_\_\_\_\_ – quality baked goods in your own kitchen. Today, we'll show you how to make surprisingly tasty cake with a (2) \_\_\_\_\_ cake mix and a can of soda! That's right, right out of the box, with a soft drink to create (3) \_\_\_\_\_ cakes – just like these we (4) \_\_\_\_\_ in our studio kitchen. And don't be afraid to create your own combinations. I substituted orange soda for the cherry soda and it was delicious! We'd love to hear about your favorite (5) \_\_\_\_\_, so upload photos of your creations to our website.

Questions 22-24 refer to the following tour information.

**22. Where is the talk most likely taking place?**

- (A) At a supermarket
- (B) At a community park
- (C) At an art supply store.
- (D) At a farm

(A) (B) (C) (D)

(A) (B) (C) (D)

(A) (B) (C) (D)

**23. What does the speaker remind the listeners to do?**

- (A) Put belongings in a locker
- (B) Fill out a survey
- (C) Use sun protection
- (D) Read some instructions

**24. What does the speaker mean when she says, “all of our flowerpots are twenty percent off”?**

- (A) She needs the listeners to change some price tags.
- (B) She wants the listeners to purchase some merchandise.
- (C) She is disappointed that a product did not sell well.
- (D) She is surprised by a decision.

Hello, and welcome to Coldwell Family farm! Today at our farm, you'll have the opportunity to tour the fields and go inside our greenhouses to see a wide (1) \_\_\_\_\_ of flowers. You'll also hear from our farmers, who will share with you what it takes to grow such (2) \_\_\_\_\_, beautiful flowers. But remember that this is an outdoor tour, so please take your hats, sunglasses, and anything else you need to protect yourself from the (3) \_\_\_\_\_. We'll end the (4) \_\_\_\_\_ in our farm store, and all of our flowerpots are twenty percent off. Enjoy!

Questions 25-27 refer to the following telephone message and order form.

25. Which department does the speaker work in?

(A) (B) (C) (D)

(A) Human Resources

(A) (B) (C) (D)

(B) Sales

(A) (B) (C) (D)

(C) IT

(D) Finance

26. Look at the graphic. Which quantity needs to be changed?

(A) 500

(B) 1,000

(C) 1,500

(D) 2,000

| <b>Customer:</b> Evergreen Technology |                  |
|---------------------------------------|------------------|
| <b>Order:</b> Business Cards          |                  |
| Quantity                              | Name             |
| 500                                   | Jihoon Lee       |
| 1,000                                 | Paola Dias       |
| 1,500                                 | Barbara Reynolds |
| 2,000                                 | Mohammed Nasser  |

27. What does the speaker say he will do tomorrow?

(A) Provide a logo.

(B) Pick up an order.

(C) Pay an invoice.

(D) Meet with a client.

Hello, this message is for Howard. I'm calling from the (1) \_\_\_\_\_ department at Evergreen Technology. I was in your print shop just yesterday to order some business (2) \_\_\_\_\_ for my salespeople. Well, I see now that I made a mistake on the number of cards we need for Barbara Reynolds. I actually need to double the (3) \_\_\_\_\_ of Barbara's cards. If that's not a problem, I'll stop by the shop tomorrow afternoon to pick up everyone's cards at (4) \_\_\_\_\_.