

LISTENING SECTION

a. Listen to an assistant at Edinburgh's VIC dealing with a telephone enquiry and answer the questions. Choose a), b) or c).

- 1 What does the caller ask for?
a) To book a tour. b) Details of the city. c) Tour information.
- 2 How many hop-on hop-off bus tours are there?
a) Four . b) Three. c) Two.
- 3 How often does the City Sightseeing Tour leave the train station?
a) Every 50 minutes. b) Every 15 minutes. c) Every 10 minutes.
- 4 How long are the bus tickets valid for?
a) A week. b) For 24 hours. c) All day.
- 5 How much is a student ticket for the City Sightseeing Tour?
a) £15 b) £13 c) £6
- 6 Where does the guided walking tour of the old town start from?
a) Waverley Bridge. b) The train station. c) Princes Street.
- 7 How much does an adult ticket for the guided tour of the old town cost?
a) £9 b) £4.50 c) £2.30
- 8 Where can you buy tickets for the bus tour?
a) At the tourist office. b) From the driver. c) On Waverley Street.

b. Listen to a conversation between a receptionist and a guest. Answer the questions in full form.

1. When will James Turner be staying at the Hotel Leon d'Oro?

2. How did the hotel confirm James Turner's reservation?

3. What kind of room does James Turner's colleague want?

4. Why is it not possible for James to book a room for his colleague for the 4th April?

5. On what day will James Turner check in at the hotel?

VOCABULARY SECTION

a. Complete the following sentences with the correct adjective from the box.

Badly-paid repetitive boring well-paid rewarding stressful tiring
creative challenging satisfying

1. It's very _____ to know that you have helped somebody.
2. I find it _____. It requires a lot of concentration and determination.
3. My job as a solicitor is so _____ that I can't always relax after work.
4. I am so _____ that I don't have enough money to go out with my friends.
5. As a hairdresser, I'm on my feet all day. It's really _____!
6. I work on the same machine in a factory every day, and it becomes very _____.
7. It's very _____ to be a teacher and see my students improve every day.
8. You might think a musician's work is always _____ but there is a lot of repetition too.
9. Bankers are usually very _____ and some people think they earn too much money.
10. In my job I'm in charge of doing the same tasks day after day. It's so _____.

b. Complete the sentences with an appropriate word. Read the sentences carefully. You have the first letter of each word.

Useful advice to follow when planning city tours:

- Design your package tours for between three and nine days.
- Offer tours to m_____ cities or capitals like London, Paris or Madrid.
- Begin the tour on a Friday evening to make the m_____ of weekend activities.
- Find out if any participants have s_____ needs when they book the tour, e.g. problems with mobility.
- Offer an additional short tour in a n_____ city either before or after the main tour.
- Don't include all m_____ as people don't always want to eat with the group.
- Include a mix of short visits and all day e_____, sightseeing, some meals and social activities but also leave some f_____ time.
- Make sure participants know the full cost of the tour and which activities have an extra
8 _____.
- Use local tour guides for 9 _____ knowledge.
- Provide maps and 10 _____ information.

GRAMMAR SECTION

a. Complete the news report using Simple Present or Present Continuous.

ASK – BE – CONSIDER – FOLLOW – LOOK FORWARD TO – LOVE – PLAY – SCORE – THINK – WANT

JOHNSON _____ FOR NEW CONTRACT

City striker Sam Johnson _____ a new contract and the club _____ the possibility of offering him a five-year deal, according to Johnson's website. The news _____ Johnson's winning goal in last Sunday game against their rival United. Johnson's agent told reporters: " Sam _____ the best football of his career and the fans _____ him. He _____ a lot of goals at the moment and he _____ he can help the club to win the league. Simon _____ one of the best players at the club, and right now he _____ scoring lots more goals

b. Choose the correct Past form in each of the following sentences.

1. The police arrested three men who *robbed / were robbing* a bank in the High Street.
2. They *planned / were planning* to get up early, but they overslept.
3. I *saw / was seeing* Jim in the park today – he *read / was reading* a book.
4. When she *ate / was eating* her sandwich, the sun *came out / was coming* out.
5. After the film *finished / was finished*, I turned the TV off and *went / was going* to bed.
6. Vanesa's really shy because everyone *constantly criticised / was constantly criticising* her when she was a child.
7. Do you like my watch? My wife *gave / was giving* it to me for my birthday.
8. My sister's really happy – she *passed / was passing* all her exams.

c. Read the following sentences and say whether they are correct or incorrect. Correct the ones you consider are grammatically wrong.

1. He bought a new dress last evening. _____
2. Is he sightseeing in Rome now? _____
3. Do she have singing lessons at weekends? _____
4. They aren't visiting their family in Europe at the moment. _____
5. We flied to Australia on summer. Lovely country! _____
6. We were with our grandparents on Christmas. _____
7. Sometimes I doesn't know what to say. _____
8. Anna wrote her first book in 1998.
9. The tour guide cans speak three different languages at the same time.
10. The receptionist was very welcoming and kind. _____

d. Each of the following sentences has an error in the use of comparative or superlative adjectives. Identify the error and correct it.

1. My bed is more big than my desk. _____
2. Usain Bolt can run fast than me. _____
3. You are most generous than my brother. _____
4. Of all our luggage, mine is the heavier. _____

5. Michelangelo's David is the more realistic statue I have ever seen.

6. The weather during the summer is the most hot than during the winter. _____

7. Frank Ocean is the goodest musician of the decade. _____

8. The Earth is closest to the moon than the sun. _____

9. You should always turn in your work because some points are best than no points. _____

10. The Writing Center is the greater resource for writing help on campus! _____

READING AND WRITING SECTION

- e. Read the following application letter and complete the blank spaces with one word. You have given the first letter of each word.

Dear Sir / Madam

I am w_____ to apply for the position of Entertainments manager. Please find a_____ a copy of my CV.

I am very interested in working f_____ Sunnyside resorts in Halkidiki, Greece because I am p_____ about entertainment.

I am currently s_____ for a degree in Tourism management at the University of Clywd in North Wales. I have e_____ as an Entertainments manager because I have worked at a resort for two summers. At Llandudno, I am r_____ for organizing entertainment, for example, karaoke, children's show and sport activities.

I believe I am o_____, hard-working and enthusiastic. In addition, I work well in a t_____. As you can s_____ from my CV, I also speak English, Welsh, Greek and some French.

I l_____ forward to hearing from you.

Yours f_____

Jason Smith

- b. Read the text on Socotra and decide if the following statements are true (T) or false (F).

- 1 Socotra is 250 km from Somalia. T / F
- 2 There is no plant life on this archipelago. T / F
- 3 The capital city of Hadibu is in the northern part of Socotra. T / F
- 4 Hundreds of people live on the small island of Darsah. T / F
- 5 The islands offer a mix of geographical features to visit. T / F
- 6 A lot of inbound tourists visit Socotra on cheap package holidays. T / F
- 7 There are many activities to enjoy on the islands, such as scuba diving and fishing. T / F

Socotra

Socotra is the main island of a tiny isolated archipelago situated 250 km from Somalia and 340 km from the Republic of Yemen. Known as the Galapagos of the Indian Ocean, Socotra and the three smaller islands of Abd al Kuri, Samhah and Darsah, are home to plant life that lives nowhere else on earth.

It is the largest island in the Middle East and is 125 kilometres long and 45 kilometres wide. The majority of this archipelago's population of around 50,000 people live on Socotra, many in the main city of Hadibu which lies on the north coast of the island. A few hundred people inhabit Abd al Kuri and Samhah, but Darsah is uninhabited.

The tropical climate means the islands are hot and dry. Beaches here are exotic and sandy. The mountains are spectacular and there are also caves, plains, canyons, valleys and sand dunes to visit. It is a place of such natural beauty that it now enjoys the status of being a UNESCO world natural heritage site.

There is so much to see here and many inbound tourists enjoy tailor-made eco-friendly tours which combine trekking, camel riding, bird-watching, scuba diving and other outdoor activities such as fishing and boat safaris. On a boat safari you will see whales and dolphins and enjoy a different view of the beautiful landscape that makes these islands so special.

PROFESSIONAL SKILLS SECTION

Choose the most appropriate word(s) to complete each sentence: a), b) or c).

1 I am _____ to learn new skills.

a) interesting

b) willing

c) exciting

2 _____ sixty. Sixteen.

a) No

b) Isn't

c) Not

3 _____, did you say triple three six-oh-nine?

a) Sorry

b) What

c) Heh

4 Please find _____ a copy of my CV for your interest.

a) to attach

b) attached

c) attaching

5 I am writing to _____ for the position of hotel receptionist.

a) ask

b) apply

c) get

6 _____ four seats for 12 September.

a) There are

b) Do you want

c) That's

7 My current _____ include training new staff and organizing holiday cover.

- a) position b) job c) responsibilities

8 I am very _____ in being part of your organization.

- a) interested b) interesting c) wanting

9 We'll send you an email _____ your booking.

- a) saying b) confirming c) giving

10 Can I just _____ the dates before I put the booking through?

- a) check b) checking c) to check