

LISTENING PRACTICE 16

Name:

TASK 1

Listen and choose the best answer.

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| <p>83. Why would you press 1?
(A) If you have a rotary phone
(B) To slow down the recording
(C) To speed up your call
(D) If you want to check airfares</p> <p>84. Which number do you select to hear arrival and departure information?
(A) 1
(B) 2
(C) 4
(D) 5</p> <p>85. What special service does Southern Airlines offer?
(A) Repeated telephone menus
(B) Flights to Canada and the Caribbean
(C) Flyaway Vacations
(D) Ticket delivery</p> <hr/> | <p>89. What does GFY sell?
(A) Athletic equipment
(B) Supplies for babies
(C) Travel products
(D) Health care products</p> <p>90. What's offered in this announcement?
(A) Gold Card members get 20% off on Tuesdays.
(B) Gold Card members get 30% off on Thursdays.
(C) Gold Card members get 20% off every other Tuesday.
(D) Gold Card members get 20% off every day.</p> <p>91. Who is eligible for Gold Card membership?
(A) Anyone who pays the \$20 membership fee
(B) All GFY customers
(C) All customers over the age of 18
(D) Customers who spend over \$50</p> <hr/> |
| <p>86. Who is Francisco De Souza?
(A) A Southeast Asian businessman
(B) A businessman who provides charitable assistance
(C) A professor of economics
(D) A professional speaker</p> <p>87. How long has Mr. De Souza been providing this service?
(A) Since he was a child
(B) For ten months
(C) For seven years
(D) For a decade</p> <p>88. How has Mr. De Souza's project saved lives?
(A) By allowing for the provision of clean water
(B) By providing medication for the sick
(C) By providing food in famine-stricken areas
(D) By caring for the elderly</p> | <p>92. Why did Marina call Everett?
(A) To keep him informed of the situation
(B) To remind him to attend a meeting
(C) To ask him to do her a favor
(D) To ask him to join the union</p> <p>93. What will be discussed with the union?
(A) Layoffs
(B) Pensions
(C) Health insurance premiums
(D) Improving quality control</p> <p>94. What solutions might be offered?
(A) A pay raise or an increase in personnel
(B) A reduction in productivity
(C) A reduced labor force
(D) New uniforms for workers</p> |

95. Who visited the factory last week?
- (A) A delegation from the head office
 - (B) The CEO
 - (C) Health and safety inspectors
 - (D) Tax officials

96. What was discovered in the factory?
- (A) An infestation of rats
 - (B) A new production method
 - (C) Defective safety mechanisms
 - (D) Three cutting machines

97. What will happen to the workers?
- (A) They will be off work with full pay for about a week.
 - (B) They will go on strike.
 - (C) They will be laid off.
 - (D) They will be off work with no pay for about a week.

98. What is being advertised?
- (A) Summer vacation specials
 - (B) Winter vacation packages
 - (C) Cruises
 - (D) Hotels

99. Which of the following is NOT included in the price?
- (A) Breakfast
 - (B) Guided tours
 - (C) Dinner
 - (D) Car rental

100. How can you find out more information about this offer?
- (A) By visiting a branch directly or calling a special hotline
 - (B) By visiting the Pearson's website
 - (C) By sending off an application form
 - (D) By ordering a catalog

TASK 2

You will hear a telephone conversation between a hotel receptionist and a caller making a reservation. Complete the form below. Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

Silver Tulip Hotel	
Number of nights	1
Type of room: (circle one)	(1) Single / Double - twin beds / Double - king-sized bed
Name	(2)
Home address	(3) Avenue, Cambridge
Postcode	(4)
Transport	(5)
Meals	(6)
Date of arrival	(7)