



Customer: Hi, I'd like to make an appointment for a haircut.

Receptionist: Sure, we can help with that. Is there _____ in particular you'd like to see?

Customer: No, _____ is fine. Actually, is _____ available for a trim and some highlights tomorrow?

Receptionist: Let me check our schedule. Hmm, it looks like _____ is available in the morning, but we do have an opening with Jenna at 2 PM. Does that work for you?

Customer: Yes, 2 PM with Jenna sounds perfect. Thank you!

Receptionist: Great, we'll see you then! If _____ cancels earlier, I'll give you a call.