



Customer: Hi, I'd like to make an appointment for a haircut.

Receptionist: Sure, we can help with that. Is there in particular you'd like to see?

Customer: No, is fine. Actually, is available for a trim and some highlights tomorrow?

Receptionist: Let me check our schedule. Hmm, it looks like is available in the morning, but we do have an opening with Jenna at 2 PM. Does that work for you?

Customer: Yes, 2 PM with Jenna sounds perfect. Thank you!

Receptionist: Great, we'll see you then! If you a call.

cancels earlier, I'll give



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