



**Customer:** Hi, I'd like to make an appointment for a haircut.

**Receptionist:** Sure, we can help with that. Is there \_\_\_\_\_ in particular you'd like to see?

**Customer:** No, \_\_\_\_\_ is fine. Actually, is \_\_\_\_\_ available for a trim and some highlights tomorrow?

**Receptionist:** Let me check our schedule. Hmm, it looks like \_\_\_\_\_ is available in the morning, but we do have an opening with Jenna at 2 PM. Does that work for you?

**Customer:** Yes, 2 PM with Jenna sounds perfect. Thank you!

**Receptionist:** Great, we'll see you then! If \_\_\_\_\_ cancels earlier, I'll give you a call.