# 88 Hotels

## A Describe a hotel

travel blog

### Atlanta Hotel (VILNIUS Lithuania)

When we **went on a trip** to Lithuania, we **stayed** at this hotel near the Old Town. The bedrooms were good, and the **service** was **excellent**: everyone was friendly and very **helpful** with all the information that **tourists** need. There was also a café bar where we could meet and **chat** to other **guests**. I would **definitely recommend** both Vilnius and the Atlanta for a short **stay**.

**GLOSSARY**

| | | | |
|---|---|---|---|
| **trip** | a journey to a place and back again: *go on a* ***trip*** | **tourist** | sb who goes to a place on holiday **tourism** *n* |
| **stay** (at a hotel) | live for a short time (in a hotel) **stay** *n* | **chat** | talk in a friendly informal way to sb **chat** *n* |
| **service** [U] | the work that sb does for guests in a hotel, customers in a shop or restaurant, etc. | **guest** | a person staying in a hotel or your home |
| | | **definitely** | for sure; 100% SYN **certainly** |
| **excellent** | very good: *an* ***excellent*** *student/musician* | **recommend** | tell sb that a thing or a person is good |
| **helpful** | wanting to help | | |

**1 Circle the correct answer.**

▶ We *lived* / *stayed* at a hotel for our holiday.
1 We *went on* / *made* a trip to India last month.
2 It was lovely – I *recommend* / *don't recommend* it.
3 The dinner was *excellent* / *helpful*.
4 A lot of *tourists* / *guests* visit our city.
5 It was great, so I *definitely* / *possibly* want to go again.
6 We had a short *service* / *stay* in Budapest last year.
7 I think *service* / *tourism* is important to Lithuania.
8 We often *stay* / *chat* to other guests in the hotel in the evening.

**2 Complete the text.**

Last month we had a short ▶ stay in Amsterdam. We were at quite a small hotel, but all the people who worked there spoke **(1)** ..... English, and they were very **(2)** ..... . They told us about the best places for **(3)** ..... to visit such as the Van Gogh Museum, and they also introduced us to other **(4)** ..... who were **(5)** ..... at the hotel. If you are thinking of going to Amsterdam, I would **(6)** ..... this hotel, and you should **(7)** ..... go to the Van Gogh Museum while you are there.

**3 ABOUT YOU Complete the questions.**

▶ What was the last hotel you stayed at ? — I stayed in the Hotel Victoria in Turin.
1 How long did you ..... there? — .....
2 Was the ..... good? — .....
3 Did you ..... to other guests in the hotel? — .....
4 Would you ..... this hotel to other people? — .....
5 Was the place popular with ..... ? — .....

**4 ABOUT YOU Write your answers to the questions in Exercise 3, or ask another student.**

TEST YOURSELF



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# B In a hotel

**A hotel guest might ask these questions:**

Could I have my **key**, please?
It's room 402.
When do you **serve** breakfast?
Could I **pay my bill**, please?
Can I **change** money here?
Can I **leave** my luggage here?
Could you **call** a taxi, please?
Do I **have to** pay now?

**The hotel receptionist might say or ask:**

Could you just **sign** here, please?
You can **collect** your passport later.
You **have to check out of** your room by 10 o'clock.
Breakfast is served **until** 9.30.

**GLOSSARY**

| | |
|---|---|
| **key** | |
| **serve** | give food or drink to sb |
| **pay** | give sb money for work or services |
| **bill** | a piece of paper that shows how much money you must pay, e.g. in a hotel or restaurant |
| **change (money)** | If you give sb pounds (£), and they **change** them **into** dollars, they give you dollars for the pounds. |
| **leave sth somewhere** | let sth or sb stay in the same place ***leave** the door open* |
| **call** | phone sb (**make**) **a call** *n* |
| **sign** | write your name on a form or letter |
| **collect** | go and get sth from a place |
| **check out** | pay the bill and leave a hotel OPP **check in** |
| **until** | up to a certain time SYN **till** |

**SPOTLIGHT** *have to + verb*

**Have to** is used for saying that somebody must do something or that something must happen.
- *You **have to** pay the hotel bill when you leave.*
- ***Do I have to** pay for breakfast? ~ No, breakfast is included.*
- *You **don't have to** work on Sunday, but you can if you want.*

**5 Match 1–6 with a–g.**

▶ change c
1 call .....
2 pay .....
3 sign .....
4 leave .....
5 serve .....
6 collect .....

a the bill
b food
c money ✓
d a bag in the hotel
e a ticket from the station
f a form
g a taxi

**6 Complete the sentences.**

▶ If you want to get in your room, you need a key.
1 If you write your name on a form, you ..... it.
2 If your room is hot at night, you can ..... the window open.
3 If you want to get somewhere quickly, you can ..... a taxi.
4 If you're leaving a hotel or restaurant, you have to ..... the bill.
5 If you give food and drink to people, you ..... them.
6 If you have pounds (£) and want euros (€), you need to ..... some money.
7 If you go to a place to get a key, you ..... it.
8 When you arrive at the hotel, you ..... in at reception.

**7 Complete the dialogues.**

▶ I'm leaving now, so could I pay the bill? ~ Yes, of course.
1 Can I have my ....., please? ~ Of course. What's your room number?
2 Do the shops close at 5.30? ~ No, they're open ..... 7.30.
3 Excuse me, what time do you ..... lunch? ~ From 12.00 to 2.00.
4 Will I ..... to get a taxi to the airport? ~ No, you don't ..... to. There is a bus from the hotel that will take you to the airport.
5 When do I have to leave my room and pay? ~ You have to check ..... by 10 a.m.
6 I'd like to go to the train station. Could you ..... a taxi for me? ~ Yes, of course.

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