

Complete this letter. Write ONE word for each space.

Dear Sir or Madam,

I 0) am writing to complain about a product I bought in
1) shop. Two weeks ago, I purchased a
bedside cabinet but when 2) took it home I
discovered that some parts 3) missing. I
returned to the shop the next day and 4) given
the parts only to discover that 5) were the wrong
ones. I went back to the shop again and the shop assistant that
served 6) was quite rude. I got the correct parts this
time but, 7) I put the product together, 8)
fell apart. I went to the shop a fourth time 9) ask
for a refund and was told that I could only get store credit. I
am very unhappy about the service I received and would like
10) full refund for the item.

Yours faithfully,

Mrs Joan Adams