

Directions: Push play on the audio and then type the missing words in the boxes. When you finish, scroll down to the bottom of the page and click **'Finish'**, then click **'Check my Answers'**. You can do the Dictation Exercise a total of 3 times. After the 3rd time, take a screenshot of each page of your results and paste them in the homework file.

You may have _____ seen them in restaurants: robots that _____ guests, _____ them to their tables and _____ their _____. _____ of robot waiters have been _____ in recent years, with tens of thousands now working _____. But are robot waiters the _____? In a _____ US _____, 62% of restaurant _____ said they don't have _____ — and many think robots are the _____ to this _____. But others _____ it will be a long time before robot _____ can _____ humans. Robots can't take _____, and they can't manage _____ or other physical _____.

Still, the robots are _____. Li Zhai was having _____ finding _____ for his Michigan restaurant, so he _____ three robots. Now, one robot leads _____ to their _____, another delivers _____ of noodles to tables, while a third _____ dirty _____ back to the kitchen. Zhai only needs three people to do the _____ work that five or six people once did. And while a robot _____ around \$15,000, a person costs \$5,000 to \$6,000 per _____. Zhai said the robots give human _____ more time with _____, which

increases _____. And customers _____ videos of the robots on _____ media
— and that _____ more business.

Marcus Merritt was _____ to see a robot server at a Chick-fil-A _____ in Atlanta recently.
"I think _____ is part of our _____ everyday now," he said. "Everybody uses some
_____ of computer. It's a natural _____." However, Saru Jayaraman, president of the One
_____ Wage organization, said restaurants could easily _____ their _____
shortages if they _____ workers more. " _____ don't go to a full-service restaurant to be
_____ by technology," she said. "They go for the _____ of themselves and the people they
_____ about being served by a human."