

UNIT 3: ISPs and Internet Access

Choose the correct option:

1- Which company purchased Mindeye Communications?

- a) Mindeye ISP
- b) Websurf Internet
- c) T-3 Lines Inc.
- d) VirusWatch Communications

2- What benefit will Mindeye Communications customers receive as a result of the acquisition?

- a) Slower connection
- b) Exclusive antivirus software
- c) Fewer connection options
- d) No technical support

3- What type of new lines are they building to accommodate the new customers?

- a) T-1 lines
- b) DSL lines
- c) Dial-up lines
- d) T-3 lines

4- What type of service are they discontinuing?

- a) DSL
- b) Dial-up
- c) Wi-Fi
- d) T-1

5- What should customers do with their old modems to get a new one for free?

- a) Sell them
- b) Keep them
- c) Return them
- d) Fix them

6- What type of technical support is offered to customers?

- a) Office-hours support only
- b) Online technical support
- c) Phone-based technical support
- d) No technical support

7- What type of access will customers have to WebSurf hotspots?

- a) Free access
- b) Unlimited access
- c) Paid access
- d) No access

8-Where can customers find WebSurf hotspots?

- a) Only in airports
- b) Only in restaurants
- c) Only in coffee shops
- d) In selected airports, restaurants, and coffee shops