

Part 2

Questions 9 to 18 are based on the following passage.

Read the passage carefully and choose the **best** answer A, B, C or D to fill in each blank. For each question, mark your answer on the answer sheet.

Emotional Intelligence In The Family

There is nothing like family. The people we (0) are related to by blood and marriage are expected to be our closest (9) _____, our greatest sources of love and support. Too often, however, our interactions with family are (10) _____ with misunderstanding and resentment, bickering and badgering. Those we should know and be known by best, (11) _____ feeling like adversaries or strangers.

Family is where our first and strongest emotional memories are made, and that's where they keep (12) _____. And therefore, emotional intelligence (EQ) succeeds where other efforts at family harmony fail. Active awareness and empathy — the ability to be aware, accepting and permanently attuned to us and others — tells us how to (13) _____ to one another's needs. EQ is incredibly powerful in the family because it puts you in control of your relationships with parents and children, siblings, in-laws, and (14) _____ family. When you know how you feel, you cannot be manipulated by other's emotions; nor can you blame family conflict (15) _____ everyone else. Most of the (16) _____ for improving family relationships are therefore centred on communicating your feelings to those you care about, as close relationships are centred around feeling.

Without this emotional intimacy, family contact becomes a (17) _____, because no one is comfortable spending that much time with a stranger. If you want your family members to know and accept each other lovingly, you must begin with your own emotional honesty and openness. When you do, some familiar measurable advice is transformed to highly (18) _____ methods for bringing your family ever closer.

Adapted from <https://www.helpguide.org/articles/mental-health>

- 0 A is
(B) are
C was
D were

- 9 A allies
B associates
C colleagues
D accomplices

- 10 A fill
B fills
C filled
D filling

- 11 A eye up
B end up
C ease up
D even up

- 12 A appear
B appears
C appeared
D appearing

- 13 A respond
B response
C responds
D responses

- 14 A extend
B extends
C extended
D extending

- 15 A at
B to
C of
D on

- 16 A styles
B methods
C solutions
D techniques

- 17 A trouble
B burden
C blessing
D tranquillity

- 18 A forceful
B effective
C impressive
D insufficient