PART 4

Questions 71 through 73 refer to the following telephone message.

Hello, my name is Charles Xing. I'm calling because I'm interested in _____ _____ to France that your company offers. My wife and I have been looking for a affordable trip and one of_____recommended your tours. I heard you have a variety of tours for people with different interests. We want to spend more time in Paris and learn about different _____ and history of the area. I'll be on a _____ this weekend and I'd like to meet with you before I leave on Saturday. Could you call me at 555-2859 and let me know when you are _____ this week? Thank you.

71. Why is the speaker calling?

A. To inquire about employment opportunity

B. To find more about packaged tours

C. To book a business trip

D. To request a price discount

72. How did the speaker learn about the agency?

A. From a newspaper

B. From a website

C. From an acquaintance

D. From a family member

73. What will the speaker do on Saturday?

A. Visiting his family

B. Take a history class

C. Return from work

D. Leave for a trip

LIVEWORKSHEETS

Questions 74 through 76 refer to the following advertisement.

Are you tired of wondering who to call whenever you have problems with your _____? Now, one call does it all. You can get a _____ for all your appliances -_____, television, washer and dryer and even your water heater - covered in one easy contract. With the monthly fee of as low as 10 dollars, Care-For- You offers high _____ and repair service on all your appliances. Should you have any troubles, just **call us day or night, 7 days a week**. We will be there for you. And if you call us now, we will take 15% off from your first bill. But hurry, this offer is good for next _____. So, call today and wash away your worries.

74. What is offered in this advertisement?

A. A sale on office equipment

B. An extended warranty on mattress

C. Reduced prices on a refrigerator

D. A service contract for appliances

75. Why does the man say, "call us day or night, 7 days a week"?

A. To sell new appliances to customers

B. To emphasize the company's service

C. To encourage to log in their website

D. To explain the refund policy

76. How long is the special offer good for?

A. For one day

B. For seven days

C. For ten days

D. For fifteen days

LIVEWORKSHEETS

Questions 77 through 79 refer to the following announcement.

Everyone, I have an _____ before you start your shift. We're going to _____ some of the machinery in the ceramics factory. The new machines will do the same _____ of mixing and taking the air out of the soil mixture, but they'll do it more quickly. This upgrade will help us _____ our production of new line of ceramic dinnerware and tea wares almost 30 to 40 percent faster than before. Everyone must be trained on using the new equipment before they start using it. The training will be _____ department by department during your regular working hours so that the whole _____ won't be affected by it. You'll get an e-mail today explaining your team's exact training date and time.

77. What type of merchandise does the factory produce?

A. Ceramic ware

B. Electronics

C. Packaged food

D. Office supplies

78. Why is the factory getting new equipment?

A. To manufacture different products

B. To replace broken machinery

C. To cut down the production cost

D. To increase production

79. According to the speaker, how will the employees receive training?

A. The will take online courses.

B. They will take turns.

C. They will receive certificates afterwards.

D. Someone from the main office will teach them.

LIVEWORKSHEETS