

# FINAL EXAM

**Direction:** Click the given **link** and **listen** actively to the **audio file**. Type (in each provided space) the exact and correct **vocabulary** that you have listened to.

**Topic: Hospital admission**

- 1-2. Do you have the \_\_\_\_\_ card with you?
- 3-4. Yes, the doctor's fees and treatment \_\_\_\_\_.
- 5-6. Visitors can \_\_\_\_\_ between 9:00 am and 7:00 pm.
- 7-8. Our \_\_\_\_\_ will come to your room if the doctor has ordered a special diet.
- 9-10 The \_\_\_\_\_ will take you up to your room.

**Topic: Measuring vital signs**

- 11-12. Kindly take off your shoes and stand on the \_\_\_\_\_ scale.
- 13-14. Your weight is 68 kilograms and your \_\_\_\_\_ is 170 centimeters.
- 15-16. Can I \_\_\_\_\_ your blood pressure?
- 17-18. The \_\_\_\_\_ will read your blood pressure.
- 19-20. You will feel some \_\_\_\_\_ from the cuff.

**Topic: Patient consent forms**

- 21-22. Good morning ma'am, kindly fill out this \_\_\_\_\_ form.
- 23-24. To place \_\_\_\_\_ under our care ma'am
- 25-26. Please read this \_\_\_\_\_ before signing the form
- 27-28. Do you have any \_\_\_\_\_ ma'am?
- 29-30. We will \_\_\_\_\_ on that part for you ma'am.

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**Topic:** *Meeting patients in a room*

- 31-32. You can put your \_\_\_\_\_ on the shelf or in the drawer
- 33-34. You can press the red button to \_\_\_\_\_ stop the bed from moving.
- 35-36. The side rails are for your \_\_\_\_\_; you can raise or lower them.
- 37-38. The phone is on the side of the bed; call us \_\_\_\_\_ if you need help.
- 39-40. I hope your stay with us will be as \_\_\_\_\_ as possible.

**Topic:** *Handling patients complaint*

- 41-42. Would you mind telling us what \_\_\_\_\_?
- 43-44. We're very sorry for the \_\_\_\_\_
- 45-46. Rest assured we'll \_\_\_\_\_ this concern promptly
- 47-48. That isn't possible Sir, but I can give you this \_\_\_\_\_ instead
- 49-50. We \_\_\_\_\_ that you've brought this to our attention.