

PART 3

Questions 32 through 34 refer to the following conversation.

M: Did you hear that there will be _____ today in celebration of the holiday in front of our building?

W: I saw the news this morning too. We'd better hurry to the airport since _____ is expected all over the city. Should we leave right after the meeting?

M: Good idea. Since the flight _____ is 9 in the evening, we should arrive there two hours before at the latest.

W: We're finishing a little over 5 so we can leave _____. That should give us enough time.

W: Alright, just _____ me when we should get ready.

32. Where are the speakers?

- A. In an office
- B. At a restaurant
- C. At the airport
- D. In the parade

33. Why is the traffic jam expected?

- A. Many people are going on a picnic.
- B. Construction is ongoing.
- C. There will be a street parade.
- D. There was an accident on the street.

34. What time will the speakers leave?

- A. At 5 p.m.
- B. At 6 p.m.
- C. At 7 p.m.
- D. At 9 p.m.



Questions 35 through 37 refer to the following conversation.

M: Hi, Ms. Casey. This is Brandon Alexander from Pablo Water Company. We've found out that you haven't _____ for the last 3 months.

W: I know, but there was _____. I haven't been receiving my bills since I moved into my new apartment. Didn't I give you _____ before?

M: Let me check. According to our _____, your address is 809 Orchard Avenue. Is that correct?

W: No, that's my old apartment. I thought I had _____ every company of the new address, but I must have _____ your company. Let me tell you the new one.

35. What is the purpose of the call?

- A. To promote a new service
- B. To make a complaint
- C. To inform a customer of unpaid bills
- D. To confirm a schedule

36. According to the woman, what was the problem?

- A. She was not aware of the new services.
- B. She could not meet the deadline.
- C. She was unfairly treated by a staff member.
- D. She may have forgotten to notify some change.

37. What will the man probably do next?

- A. Call a colleague
- B. Provide her with a discount
- C. Explain the procedure
- D. Update some information.

Questions 38 through 40 refer to the following conversation with three speakers.

M: Hi Angela, Hi Daniela. How are the trainees in your departments going? I know you've had to train several new _____ this year.

W1: They're doing really well. In fact, as of this month, I no longer have any trainees. Mine became all full-time cashiers.

W2: 5 out of _____ in our department became full time, too.

M: That's perfect. Now that you have enough cashiers, do you think some of the more experienced ones might be interested in training to become _____?

W2: I heard the loan department is a bit short-handed.

M: That is true. And since we might have a couple of loan officers who _____ to another location next month, we definitely need more people in the loan department.

W1: I can certainly ask them. I'll send you _____ of anyone who's interested.

W2: If it's that urgent, we'll put that in our top priority. We can let you know by the end of the day tomorrow. Right, Angela?

38. Where do the speakers most likely work? **39. What does the man say he wants to do?**

A. At a bank	A. Register for a management class
B. At a supermarket	B. Work as a cashier
C. At an employment firm	C. Hire a new loan officer
D. At a business school	D. Open a new account

40. What do the women say they will send the man tomorrow?

- A. Handouts from a presentation
- B. Brochures for financial services
- C. An application for the new position
- D. A list of some name