Listen to a talk given by a member of hospital staff. Choose the correct letter, A, B, or C.

1. How many patients does the hospital consult every year?

1. 3,000.
2. 5,000.
3. 11,000.

2. When can patients meet the female doctor?

1. On weekday mornings.
2. Three days a week.
3. Only on Mondays and Fridays.

3. Who is the expert on treating hearing loss?

1. Mr. Roberts.
2. Mr Green.
3. Mr. Edwards.

4. Where are patients recommended to buy their medicine?

1. The supermarket in the town.
2. Pharmacies nearby the city centre.
3. The health care's pharmacy.

5. What will the patients be asked about whether they are willing to do?

1. Letting one student attend the consultation.
2. Asking postgraduate students to do treatment.
3. Meeting students in group discussion.

Label the map below. Write the correct letter, A-H, next to questions 16-20.

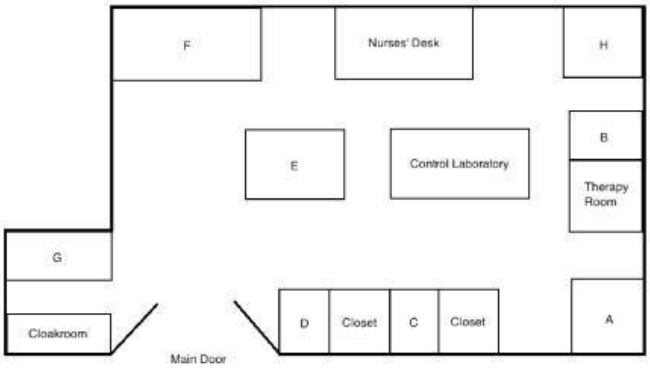
6. Reception

7. Mr. Green's room

8. Medical Records Office

9. Surgery Room

10. Manager's Office



LIVEWORKSHEETS