PART 1: LISTENING

Question 1- 5: Listen to four people on a training course introducing themselves and talking about their jobs, then answer the following questions with NO MORE THAN THREE WORDS

Speaker 1:

1. What is he responsible for when he has been working for a TV company for the last 2 years?

Speaker 2:

2. Where did she worked three years ago?

3. What is her duty in her job called?

Speaker 3:

4. Who does he work closely with?

Speaker 4:

5. What is she in charge of assigning?

Question 6-10: Listen to the short talk and fill in the gaps with NO MORE THAN TWO WORDS

6. Most keyboards have different keys for letters, numbers, characters and _____.

7. The layout of QWERTY keyboard is originated from that on a _____

8. The keys such as _____or Shift are called modifier keys.

9. Each key on _____performs certain task within a particular software application.

10. It'll be faster to enter data of numbers if we use a _____in a desktop.

PART 2: READING COMPREHENSION

Questions 31 - 35: Read the passage below and answer the questions with NO MORE THAN THREE WORDS and/or A NUMBER

How to become an IT Manager?

IT managers manage projects, technology and people. Any large organization will have at least one IT manager responsible for ensuring that everyone who actually needs a PC has one and that it works properly. This means taking responsibility for the maintenance of servers and the installation of new software, and for staffing a help-desk and a support group.

Medium to large companies are also likely to have an IT systems manager. They are responsible for developing and implementing computer software that supports the operations of the business. They're responsible for multiple development projects and oversee the implementation and support of the systems. Companies will have two or three major systems that are probably bought off the shelf and then tailored by an in-house development team.

Apart from basic hardware and software expertise, an IT manager will typically have over five years' experience in the industry. Most are between 30 and 45. Since IT managers have to take responsibility for budgets and for staff, employers look for both of these factors in any potential recruit.

Nearly all IT managers have at least a first degree if not a second one as well. Interestingly, many of them don't have degrees in computing science. In any case, the best qualification for becoming a manager is experience. If your personality is such that you're unlikely to be asked to take responsibility for a small team or a project, then you can forget being an IT manager. You

need to be bright, communicative and be able to earn the trust of your teams. Most of this can't be taught, so if you don't have these skills then divert your career elsewhere.

31. Who are in charge of managing projects, technology and people?
32. What are IT managers' responsibilities for servers, new software and support group?
33. Who tailors bought – off – shelf major systems in medium to large companies?
34. How many years of experience does an IT manager need to have?
35. What is the most important factor to become a manager?

Question 36 - 40: Read the text about hard disk drive technology and fill in the gaps with NO MORE THAN TWO WORDS

HARD DISK DRIVE TECHNOLOGY

There are three important ways in which the capacity of hard disks has been increased. First, the data code itself has been tightened with express coding techniques. Second, as previously noted, the head technology has been improved; and third, the distance between the heads and the platters has been greatly reduced. It is hard to believe, but the head can be made to pass over the magnetized platter at distances of less than 1 micro inch (the width of a typical human hair is 5000 micro inches). This is achieved by means of a special protective coating applied to the platter. Each of these three improvements enables speedier access to the data.

Hard drives are more common than tape recorders these days, but it must be remembered that they are much more fragile. Treated with respect they may last a number of years, but they are quite easily damaged, often with disastrous consequences for the user, whose precious data can become lost forever. Dropping a drive is almost always fatal, as is passing an incorrect electrical current through one (by faulty connection). Dust and even extremes of temperature can cause failure. Yet, no physical damage can ever result from the input of data via the keyboard or mouse. Of course, over time the magnetized coating on the platters will erode, yet this is almost entirely independent of the amount of use.

SUMMARY:

The capacity storage of hard disks has been increased by three following ways including (1) _____, the improved head technology and the distance between the heads and the platters. These improvements bring the users many benefits. For example, it is (2) _____ to access the data. Nowadays, (3) _____ become more popular, but they are easily broken, so it's advisable to use them carefully to lengthen their lifespan. To prevent them from being (4) _____ remember not to drop them or have faulty connection. Of course, the (5) _____ layer on the platters will be worn away over the time. However, it doesn't totally depend on the amount of use.

PART 5: WRITING
Choose the best answer A, B, C or D

1. Computer programmer/ person/ who/ write/ code/ allow/ all computer applications/ run.

A. Computer programmers are a person whom writes the code to allow all computer applications run.

B. Computer programmer is the person who writes code allow all computer applications to run.

C. Computer programmers is a person who write the code to allow all computer applications to run.

D. A Computer programmer is a person who writes the code to allow all computer applications to run.

2. processor/ operates/ clock speed/ 2 thousand million/ cycle/ second/.

A. This processor operates at clock speed of 2 thousand million cycles per second.

B. This processor operates by clock speed with 2 thousand million cycle per second.

C. The processor operates at clock speed of 2 thousand million cycles per second.

D. This processor operates in clock speed with 2 thousand million cycle per second.

3. Because/ caps lock/ change/ input/ letters, /it/ be important/ know/ whether/ it/ be on/ off.

A. Because caps lock change the input of the letters, it is important knowing whether it is on or off.

B. Because caps lock changes the input of the letters, it is important to know whether it is on or off.

C. Because of caps lock changes an input of the letters, it is important to know whether it is on or off.

D. Because caps lock changed the input of the letters, it is important for know whether it is on and off.

4. Magnetic tape / type/ plastic tape/ which/ use/ record/ sound, / pictures/ as well/ computer information.

A. Magnetic tape is a type of plastic tape which is used to recording sound, pictures as well for computer information.

B. Magnetic tape is the type with plastic tape which uses for recording sound, pictures as well as computer information.

C. Magnetic tape is a type of plastic tape which is used for recording sound, pictures as well as computer information.

D. Magnetic tape is a type of plastic tape which is used for record sound, pictures as well to computer information.

5. We/ advise/ you/ choose/ Android phone/ if/ you/ concern/ price.

A. We advise you to choose an Android phone if you are concerned about the price.

B. We advise you choose an Android phone if you are concerned with the price.

C. We advise you choosing the Android phone if you were concerned about the price.

D. We advise you for choosing an Android phone if you are concern about a price.

6. Personal laser printer/ cost less/ ordinary laser printers/. Besides, / they/ weigh/ less/ require/ less space.

A. Personal laser printers costs less than ordinary laser printers. Besides, they weigh less or require less space.

B. Personal laser printer cost less than ordinary laser printers. Besides, they weigh less and requires less space.

C. Personal laser printers cost less than ordinary laser printers. Besides, they weighes less and require less space.

D. Personal laser printers cost less than ordinary laser printers. Besides, they weigh less and require less space.

7. I/ sure/ that/ she/ big fan/ BTS/ so/ when/ BTS/ release/ album/ she/ always/ buy/ their CD.

A. I sure that she is a big fan for BTS so when BTS releases an album she always buys their CD.

B. I'm sure that she is a big fan of BTS so when BTS releases an album she always buys their CD.

C. I'm sure that she is a big fan by BTS so when BTS released an album she always buys their CD.

D. I'm sure that she is the big fan of BTS so when BTS released an album she always buy their CD.

8. IT technician/ computer support person/ you/ can/ ask/ help/ when/ your computer/ not/ work.

A. The IT technician is a computer support person who you can ask with help when your computer isn't working.

B. An IT technician is a computer support person whom you can ask to help when your computer not working.

C. An IT technician is a computer support person whom you can ask for help when your computer isn't working.

D. An IT technician is the computer support person whose you can ask for help when your computer isn't working.

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9. **This monitor features the anti-glare filter which helps eliminate eye fatigue and eletromagnetic radiation.**

A. This monitor features the anti-glare filter which helps eliminate eye fatigue and eletromagnetic radiation.

B. The monitor features an anti-glare filter which help eliminate eye fatigue and eletromagnetic radiation.

C. This monitor feature the anti-glare filter of which helps eliminate eye fatigue and eletromagnetic radiation.

D. The monitor features the anti-glare filter which helped eliminate eye fatigue and eletromagnetic radiation.

10. Motherboard/ hold/ some/ most important/ part/ your compute such as/ CPU/ hard

drive.

A. Motherboard is for holding some of the most important parts on your computer such as CPU and hard drive.

B. Motherboard is holding some of the most important part of your computer such as CPU or hard drive.

C. Motherboard is for hold some of the most important parts at your computer such as CPU or hard drive.

D. Motherboard is for holding some of the most important parts of your computer such as CPU or hard drive.