

PRE-LISTENING

Có một số từ vựng mới sẽ xuất hiện trong bài nghe, hãy đoán nghĩa bằng cách nối định nghĩa với từ vựng thích hợp.

Sort elements

- to tell somebody that something is good or useful, or that somebody would be suitable for a particular job, etc.
- an arrangement for a seat on a plane or train, a room in a hotel, etc. to be kept for you
- a written or spoken piece of information, etc. that you send to somebody or leave for somebody when you cannot speak to them yourself
- a man who is polite and well educated, who has excellent manners and always behaves well

| | |
|---------------------|--|
| recommend (verb): | |
| reservation (noun): | |
| message (noun): | |
| gentleman (noun): | |

Listen to the next part of the conversation and choose the correct letter, A, B or C.

Question 8: The customer's mobile phone number is:

- A. 07976 122577.
- B. 07961 122577.
- C. 07961 121597.

Listen to the next part of the conversation and choose the correct letter, A, B or C.

Question 9: The customer would also like to:

- A. receive tourist information,
- B. make a restaurant booking,
- C. book tickets for the theatre.

Listen to the next part of the conversation and choose the correct letter, A, B or C.

Question 10: He leaves a message for:

- A. Mr Alami.
- B. Mr El Fassi.
- C. Mr Alaoui.

VOCABULARY PRACTICE

Nghe lại một lần nữa và hoàn thành mỗi vị trí trống với một từ thích hợp

Receptionist: And could I have your **1** number?

Edward: Yes. It's 07976122577. Oh no sorry, it's been **2** ! It's 07961121597.

Receptionist: 07961121597. Thank you. Is there **3** else I can help you with?

Edward: Yes, I'm having **4** with a friend. Could you **5** the best **6** near here?

Receptionist: That would be the Winston Churchill. It's about a **7** from here.

Edward: Perfect. Could you please make a **8** for 7 p.m and leave a **9** with the details for my friend when he **10** ?

Receptionist: Certainly. What is the **11** 's name?

Edward: Mr Alaoui. That's A L A O U I.

Receptionist: No problem. We look **12** to **13** you next week.

Edward: Thank you.