

UNIT 4 BAD MANNERS

1 VOCABULARY phone language

a ① 4.1 Listen and match what you hear to the sentences.

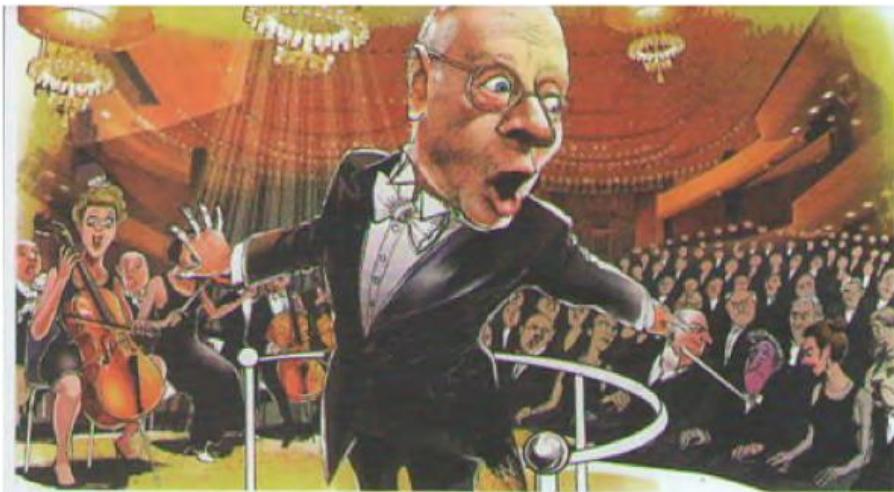
- A He's **dialing** a number.
- B She's **texting** (**messaging**) a friend.
- C He just **hung up**.
- D She's choosing a new **ringtones**.
- E He's **calling** back.
- F She **left a message** on his **voicemail**.
- G The line's **busy**.
- H She's **swiping** through photos.
- I His phone **went off** in the middle of a meeting.
- J She needs to talk to a helpline, but they **put her on hold**.
- K He was **cut off** in the middle of a conversation.

b ① 4.2 Listen and check. Practice saying the sentences.

c Ask and answer the questions with a partner.

- 1 What **phone network** do you use? Are you happy with them?
- 2 Do you have a **monthly contract**, or are you "**pay as you go**"?
- 3 Have you ever **sent a text message** to the wrong person?
- 4 Have you ever **hung up on** someone?
- 5 What do you do if you're **put on hold** for a long time?
- 6 Do you **make many calls**, or do you prefer **texting**?
- 7 Has your phone ever **gone off** at a bad time, e.g., at the movies, or at a concert?

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At the National Music Auditorium in Madrid, Wednesday's performance of Handel's *Messiah* was interrupted by a cell phone going off in a row close to the stage, during the aria *He Was Despised*. Conductor William Christie stopped the performance, turned, pointed at the phone owner, and shouted, "Out! You have just ruined one of the most beautiful passages of one of the most beautiful works ever written." The phone owner got up and quickly left the hall.

Comments

REPLY danny December 23 2:50 pm

Good for him. It's time people protested against this kind of behavior. If people can't live without their phones for two hours, **they shouldn't go to concerts**. We need a new rule for concert halls and theaters: **you have to leave your phone**, or any other device, at the coat check, similar to the way you have to check most bags and backpacks in museums. And the same for the movie theater!

REPLY cassie December 23 5:30 pm

Great idea. I would also add another rule: if you are caught with a mobile device in the auditorium, **you must immediately pay a fine!**

REPLY ahmet December 23 7:43 pm

If you ban cell phones from concerts, you'll lose a lot of the audience. There are people who have work phones, and their companies tell them **they must not give their phones to anyone**, because of company IT policies.

REPLY louisa December 24 1:16 am

I think all concert halls **should block cell phone reception**. Reception could be available until right before the concert begins, during the intermission, and immediately after it finishes.

REPLY matteo December 24 7:08 am

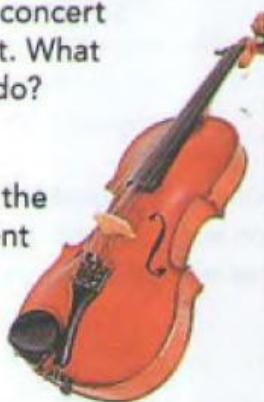
Blocking reception wouldn't solve the problem. Often when cell phones go off, it's an alarm that the owner has forgotten was on, which **doesn't have to have reception to go off**.

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2 GRAMMAR obligation and prohibition

a **① 4.3** Listen to part of a concert by viola player Lukáš Kmit. What happened? What did he do?

b Read an article about an incident at a concert and the comments that people sent in. Which comments do you agree with?



c Read the comments again. Match the highlighted phrases to their meaning.

- A This isn't necessary.
- B Don't do this. It isn't allowed / permitted.
- C It's necessary or compulsory to do this.
- D It's a good idea to do this.
- E It's a bad idea to do this.

d **G** p.138 Grammar Bank 4A

e Can you think of a situation when...?

- you have to switch off your phone
- you shouldn't use your phone
- you must not use your phone, but you don't have to turn it off

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3 PRONUNCIATION

silent consonants

a Look at the words in the list. They all have a silent consonant or consonants. With a partner, cross out the silent letters.

calm design dishonest doubt
foreign half hour island knowledge
listen rhythm should talk walk
whole wrong

b 4.8 Listen and check.

c Practice saying the sentences.

- 1 We walked around the whole island.
- 2 Don't talk – just listen.
- 3 Everyone should learn a foreign language.
- 4 The taxi should be here in half an hour.

4 SPEAKING

Look at the list of annoying things people do with their phones. Work in small groups. For each thing, answer questions 1–3.

- 1 Do you know people who do this? Do you ever do it?
- 2 Does it annoy you, or do you think it's OK?
- 3 If it annoys you, what do you think these people should / shouldn't do?

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- take selfies all the time and post them online
- talk loudly on their phones on public transportation
- put their phones on the table in front of them in a restaurant, in a café, or in your house
- play noisy games on their phones
- send or receive messages at the movies
- text while they're doing other things, e.g., talking to someone else, or walking in the street
- tweet about everything, from what they had for breakfast to what time they went to bed
- keep posting photos of their babies and small children
- listen to music with headphones, but with the volume so loud that other people can hear it
- take photos of everything they eat
- video or photograph every single event they go to and every minute of their vacation
- post a message to you on your birthday, but never get in touch during the rest of the year
- swipe through all your other photos when you are showing them just one