



North Eleuthera High School
Lower Bogue, Eleuthera, Bahamas
BUSINESS STUDIES DEPARTMENT

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Name: _____ Date: _____

Commerce

Topic: Telephone Services

SECTION B

MATCHING QUESTIONS

17. In Column A there is a list of terms. In Column B, there is a list of definitions. In the blank spaces provided, write the **LETTER** of the definition in **Column B** which best definition each term in **Column A**.

Column A	Column B
___ 1. Call blocking	(a) is a transmission of exact copies of a document.
___ 2. Conference Calling	(b) is a message sent from one station to another instantly to be delivered to or picked up by the receiver.
___ 3. Facsimile	(c) is where a message is sent with the use of a computer linked to an international system.
___ 4. Caller Originated Trace	(d) allows one to identify an offensive phone call received and report it directly to the police.
___ 5. Telegram	(e) allows one to talk to two or more persons at the same time.
___ 6. Internet	(f) allows one to disable caller identifications.
___ 7. Speed Calling	(g) is a facility using the telephone system and a printer where one is able to reproduce exact documents immediately.
___ 8. Call Forwarding	(h) is any computer-based system which allows text to be received and displayed on a screen.
___ 9. Voice Mail	(i) allows one to call frequently called numbers by dialing only one digit.
___ 10. Bureau fax	(j) is a telephone service which permits a person to relay calls from their number to another telephone number.
	(k) allows the caller to leave an audio message.

Total marks [10]