

Unit 7: Grammar – Verbs + to infinitive or –ing

Match the questions (1–6) with the responses (a–f).

- a No, but I remember putting it in my bag.
- b Yes, Alfredo has agreed to manage it.
- c No, I saw him but I forgot to tell him.
- d Yes, I called them last night.
- e I think they chose a German company.
- f No, I wanted to say hello but she was busy.

a b c d e f

- 1 Did you mention it to your manager?
- 2 Have you met the new Sales Director?
- 3 Who have they decided to work with?
- 4 Have they found someone for the project?
- 5 Did you remember to call the hotel?
- 6 Have you found your passport yet?

Choose the correct option.

A: Who's that over there?

B: That's the Customer Care Director. Do you remember 1 him last year at the sales conference?

A: Yes, of course. He's here to talk about his department. Did you hear about our main competitor?

B: No. What happened?

A: They've lost a lot of business. And unless they improve their systems, they risk 2 more customers.

B: Really?

A: Yes. Apparently, their largest customer is considering 3 suppliers.

B: What happened?

A: They failed 4 the importance of good customer service! There were some problems and the customer asked for a discount.

B: With unhappy customers, I always agree 5 the price the next time.

A: Me, too. Do you want 6 for dinner later? I'll pay!

Complete the text using the correct form of the words below.

book

call

stay

use

waste

write

I wanted 1 a holiday in Italy and a friend recommended 2 a website called roomz.com. I registered, but unfortunately I didn't remember 3 down my password. Anyway, I booked my room and then went out shopping. When I came back an hour later, I hadn't received the confirmation email, so I tried to log in but I couldn't remember the password. So, I decided 4 Customer Services but they couldn't find my booking. I couldn't afford 5 any more time so at this point I called the hotel directly. They were very polite but obviously couldn't find my booking either. I told the person I spoke to that I would still like 6 in their hotel and she made the booking for me.