

PRE-LISTENING

Có một số từ mới xuất hiện trong file nghe dưới đây. Hãy đoán nghĩa từ mới bằng cách nối nghĩa với từ vựng thích hợp

Sort elements

- a small magazine or book containing pictures and information about something or advertising something
- a place to which somebody/ something is going or being sent
- able to change to suit new conditions or situations
- a plan of a journey, including the route and the places that you visit
- used to show that something is almost, but not completely, accurate or correct
- happening at the beginning; first

brochure (noun):	
approximately (adv):	
flexible (adj):	
initial (adj):	
itinerary (noun):	
destination (noun):	

DURING LISTENING

Nghe file nghe dưới đây và trả lời câu hỏi

--

NOTES OF CUSTOMER INFORMATION

Information source:	found in the brochure
Included services:	1 and accommodation
Sydney arrival date:	2
Accommodation criteria:	3
Room type:	4
Credit card holder:	5
Total cost for one night:	6

VOCABULARY PRACTICE

Nghe lại lần hai và hoàn thành các vị trí trống dưới đây

Woman: Good morning. I've been looking at your **1** to Australia in your **2**. I'm thinking of going during the second half of next month.

Man: Good morning. As you can see from our brochure, we **3** a wide variety of **4** to various **5** in Australia. Is there anything in particular that interests you?

Woman: Yes, my **6** and I are very interested in the holidays in the Outback.

Man: These holidays are becoming **7** popular. Would you like to arrange flights and **8** with us, or just accommodation?

Woman: Can you arrange **9** from Sydney?

Man: Certainly.

Woman: OK, flights and accommodation then.

Man: Right. You said that you wanted to travel next month. Which date would you **10**? I should point out that there are no daily flights available, so if you have a flexible **11**, that's better.

Woman: Well, we arrive in Sydney on the 15th of April and we were thinking of travelling to the Outback on the 18th of August, er... I mean April.

Man: OK. There's only one flight from Sydney to Alice Springs on the 18th, so I'll book you on that. It leaves at 10 in the morning, which is quite **12**. Shall I book two **13** for you?

Woman: Yes, please.

Man: As for your stay in the Outback, you can see from the brochure that we offer three packages – budget, standard, and **14**. The budget package is about 500 Australian dollars. The standard package is about 700 and the luxury one is **15** 1,000, though it does depend on exactly what you would like **16** extras. Which one would you prefer?

Woman: Well, we can't decide between the budget and standard options.

Man: Ah, well, actually, just looking at my **17** here, on the date that you want to fly into Alice Springs, there is no standard accommodation available. It's fully booked, I'm afraid.

Woman: That's OK. We think that the cheapest one should be fine for us. We don't mind roughing it for a few days and we don't expect to be **18** much time at the accommodation. We prefer the outdoors.

Man: Right. Let's look at the room options. First of all, would you prefer a non-smoking room?

Woman: Yes. Neither of us smokes.

Man: OK.

Woman: Oh, before I forget, could you book everything in my husband's name, please?

Man: Yes, of course. Are you paying by **19** ?

Woman: Yes.

Man: In that case, I'll need your husband's name exactly as it appears on the card.

Woman: Of course. It's John A. Smyth. That's Smyth with a "Y".

Man: John ... middle **20** "A"... surname Smyth, S-M-Y T-H. Is that correct?

Woman: Correct.

Man: Thank you. I'll just check the price. The room will cost 100 dollars a night plus 10 dollars tax, so 110 dollars per night in total. Is that OK?

Woman: Yes, that's fine. Book us for three **21** , please.