

PRE-LISTENING

Có một số từ mới xuất hiện trong file nghe dưới đây. Hãy đoán nghĩa từ mới bằng cách nối nghĩa với từ vựng thích hợp

Sort elements

- a small magazine or book containing pictures and information about something or advertising something
- a place to which somebody/ something is going or being sent
- able to change to suit new conditions or situations
- a plan of a journey, including the route and the places that you visit
- used to show that something is almost, but not completely, accurate or correct
- happening at the beginning; first

brochure (noun):	
approximately (adv):	
flexible (adj):	
initial (adj):	
itinerary (noun):	
destination (noun):	

DURING LISTENING

Nghe file nghe dưới đây và trả lời câu hỏi

NOTES OF CUSTOMER INFORMATION

Information source:	found in the brochure
Included services:	1 and accommodation
Sydney arrival date:	2
Accommodation criteria:	3
Room type:	4
Credit card holder:	5
Total cost for one night:	6

VOCABULARY PRACTICE

Nghe lại lần hai và hoàn thành các vị trí trống dưới đây

Woman: Good morning. I've been looking at your 1 to Australia in your 2. I'm thinking of going during the second half of next month.

Man: Good morning. As you can see from our brochure, we 3 a wide variety of 4 to various 5 in Australia. Is there anything in particular that interests you?

Woman: Yes, my 6 and I are very interested in the holidays in the Outback.

Man: These holidays are becoming 7 popular. Would you like to arrange flights and 8 with us, or just accommodation?

Woman: Can you arrange 9 from Sydney?

Man: Certainly.

Woman: OK, flights and accommodation then.

Man: Right. You said that you wanted to travel next month. Which date would you 10? I should point out that there are no daily flights available, so if you have a flexible 11, that's better.

Woman: Well, we arrive in Sydney on the 15th of April and we were thinking of travelling to the Outback on the 18th of August, er... I mean April.

Man: OK. There's only one flight from Sydney to Alice Springs on the 18th, so I'll book you on that. It leaves at 10 in the morning, which is quite 12. Shall I book two 13 for you?

Woman: Yes, please.

Man: As for your stay in the Outback, you can see from the brochure that we offer three packages - budget, standard, and 14. The budget package is about 500 Australian dollars. The standard package is about 700 and the luxury one is 15. 1,000, though it does depend on exactly what you would like 16 extras. Which one would you prefer?

Woman: Well, we can't decide between the budget and standard options.

Man: Ah, well, actually, just looking at my 17 here, on the date that you want to fly into Alice Springs, there is no standard accommodation available. It's fully booked, I'm afraid.

Woman: That's OK. We think that the cheapest one should be fine for us. We don't mind roughing it for a few days and we don't expect to be 18 much time at the accommodation. We prefer the outdoors.

Man: Right. Let's look at the room options. First of all, would you prefer a non-smoking room?

Woman: Yes. Neither of us smokes.

Man: OK.

Woman: Oh, before I forget, could you book everything in my husband's name, please?

Man: Yes, of course. Are you paying by 19 ?

Woman: Yes.

Man: In that case, I'll need your husband's name exactly as it appears on the card.

Woman: Of course. It's John A. Smyth. That's Smyth with a "Y".

Man: John ... middle 20 "A"... surname Smyth, S-M-Y T-H. Is that correct?

Woman: Correct.

Man: Thank you. I'll just check the price. The room will cost 100 dollars a night plus 10 dollars tax, so 110 dollars per night in total. Is that OK?

Woman: Yes, that's fine. Book us for three 21 , please.