

59-61

M-Cn (59) Good morning, Ms. Davis. **(60) We've received comments from your team on the terms andfor the travel rewards card that we issued.**

M-Au Could you explain the we need to make to be in compliance with the?

W-Am Sure. **(60) The with the agreement is this: it doesn't disclose to users that if a card isn't used for a year, the will be suspended.**

M-Cn Oh, that's an oversight on our part. We're glad you caught that.

W-Am **(61) We don't want to be by banking regulators, so all cardholders will need to be by the end of the month.**

62-64

M-Au Ms. Giordano, it looks like the last of the wedding guests have left. **(62) My staff's going to start packing up ourand loading the**

W-Br That's fine, thank you. **(62) The food was My son and his new wife were very happy with your**

M-Au I'm glad you it. And, again, **(63) I'm that some of our waitstaff were late** They said they drove right the turnoff.

W-Br I understand. The venue is to see from the road. **(64) I really like this, though, with its view of the from the gardens in the back.**

65-67

W-Am Hey, Thomas? You like concerts. **(65) Any chance you're interested in the local band this weekend?** I have two that I don't need.

M-Au **(65) You got tickets to that? That's! I heard that theyout in just a few days.**

W-Am They did, but I actually won these in acontest. That's why I'm giving them away instead of selling them. **(66) Good seats, too. Right in the, close to the stage.**

M-Au Sure, I'll take them. Thanks! Why can't you go?

W-Am **(67) This weekend is my parents'** My sisters and I are planning afor them at their home in Boston.

68-70

M-Cn Hello. **(68)** BellevueManagement Office. Can I help you?

W-Am Hi. I'm Azusa Suzuki. **(69)** I'm a new here, and live in 2A.

M-Cn How's in your apartment so far?

W-Am Very good. One thing, though... **(69)** When can you put my name on the building?

It still says the previous tenant's name.

M-Cn No problem. I can someone over now. Unit 2A, you said?

W-Am Yes. And, **(70)** I'll be stopping by your officewith myrent check.

M-Cn OK. See you then.