

59-61

M-Cn (59) Good morning, Ms. Davis. (60) We've received comments from your team on the terms and for the travel rewards card that we issued.

M-Au Could you explain the we need to make to be in compliance with the?

W-Am Sure. (60) The with the agreement is this: it doesn't disclose to users that if a card isn't used for a year, the will be suspended.

M-Cn Oh, that's an oversight on our part. We're glad you caught that.

W-Am (61) We don't want to be by banking regulators, so all cardholders will need to be by the end of the month.

62-64

M-Au Ms. Giordano, it looks like the last of the wedding guests have left. (62) My staff's going to start packing up our and loading the

W-Br That's fine, thank you. (62) The food was My son and his new wife were very happy with your

M-Au I'm glad you it. And, again, (63) I'm that some of our waitstaff were late They said they drove right the turnoff.

W-Br I understand. The venue is to see from the road. (64) I really like this though, with its view of the from the gardens in the back.

65-67

W-Am Hey, Thomas? You like concerts. (65) Any chance you're interested in the local band this weekend? I have two that I don't need.

M-Au (65) You got tickets to that? That's! I heard that they out in just a few days.

W-Am They did, but I actually won these in a contest. That's why I'm giving them away instead of selling them. (66) Good seats, too. Right in the close to the stage.

M-Au Sure, I'll take them. Thanks! Why can't you go?

W-Am (67) This weekend is my parents' My sisters and I are planning a for them at their home in Boston.

68-70

M-Cn Hello. (68) BellevueManagement Office. Can I help you?

W-Am Hi. I'm Azusa Suzuki. (69) I'm a newhere, and live in 2A.

M-Cn How'sin your apartment so far?

W-Am Very good. One thing, though... (69) When can you put my name on the building?

It still says the previous tenant's name.

M-Cn No problem. I cansomeone over now. Unit 2A, you said?

W-Am Yes. And, (70) I'll be stopping by your officewith myrent check.

M-Cn OK. See you then.