PRE-LISTENING

Có một số từ mới xuất hiện trong file nghe dưới đây. Hãy đoán nghĩa từ mới bằng cách nối nghĩa với từ vựng thích hợp

Sort Elements

- to print more copies of a book, an article, etc. with few or no changes
- a number of people or things taken from a larger group and used in tests to provide information about the group
- to think or accept that something is true but without having proof of it
- to look quickly at something/somebody • something that you need or want
- the act or process of repairing and painting an old building, piece of furniture, etc. so that it is in good condition again
- description (noun): a piece of writing or speech that says what somebody/something is like; the act of writing or saying in words what somebody/something is like
- closely connected with the subject you are discussing or the situation you are in
- the area inside the entrance of a hotel, an office building, etc. where guests or visitors go first when they arrive
- the outside of something, especially a building • the inside part of something
- to recognize the good qualities of somebody/something
- a person who uses the services or advice of a professional person or organization

assume (verb):	
client (noun):	
exterior (adj):	
renovation (noun):	
reprint (verb):	
interior (adj):	
relevant (adj):	
reception (noun):	
sample (noun):	
appreciate (verb):	
requirement (noun):	
glance (at sth) (verb):	

LIVEWORKSHEETS

Nghe file nghe dưới đây và trả lời câu hỏi

Write ONE WORD AND/ OR A NUMBER for each answer

Revision Note

Problem with: the brochure sample
Company name: 1 Hotel Chains
Letters of the: 2 should be bigger
The information of the 3 should be removed
Change the description under the top photo to **4**
Use the picture with the **5** of the hotel.
The 6 should be in red print.
Translate into 7
Deadline: by the end of **8**
Address: No. 9 Green Drive, **9** ,NY21300
Telephone number: 10

LIVEWORKSHEETS

Nghe lại lần hai và hoàn thành các vị trí trống dưới đây

Employee: Good afternoon. Welcome to Matrix Printing. I'm John Smith. How can I help you?
Customer: Good afternoon. I'm here to **1** a brochure for our hotel. There are some pages that need revising.
Employee: Sure, how may I address you?
Customer: Oh, I'm Mary Jane from Central Hotel Chains. Nice to meet you. I've got **2** of the previous **3** .
Employee: I **4** it is your company's advertising brochure?
Customer: Yes.
Employee: What exactly is the problem?
Customer: Well, it was printed the year before, so some of the information is already **5** .There are also a couple of problems with the layout. Firstly, the letters of the address on the front page are far too small. It's hard to see when **6** at the cover.
Employee: How big do you need it to be?
Customer: Increase the letters by 3 font sizes.
Employee: Just a minute. Let me take notes of your **7** ... OK, what else needs changing?
Customer: The information regarding the pool should be deleted, because it is currently under **8** and is not available.
Employee: So all of the relevant **9** on page 2 should be removed? What do we replace it with? We can't just leave the whole page blank.
Customer: Just fill it in with the introduction of our newly-opened gym. I've included all the **10** information here in this flash drive.
Employee: Let me check...Um. I see. No problem then.
Customer: What is also bothering us is that the description under the top photo on page 4 is **11** . The wore lounge needs to be replaced with **12** .
Employee: Fully noted. Is that all?
Customer: No, there is more. Turn to page 5. We feel that showing merely the picture of our **13** and **14** decoration does not fully **15** the appeal of our hotel. On second thought, we've decided to use a **16** with the view of the hotel.
Employee: Do you have the **17** copy of the picture?
Customer: Yes, it is also enclosed in the flash drive.

LIVEWORKSHEETS

Employee: OK, we'll reedit the whole layout of the **18** .
Customer: Great.
Customer: Let's turn to the next page.
Employee: Yes, what's wrong with that? It seems **19** fine to me.
Customer: At first sight, it seems fine. But according to the **20** of the customers, the prices do not stand out, so we want to change the print from black to red to make it pop out.
Employee: OK. I've made notes of all your **21** . Is there anything else?
Customer: I **22** it. Just one final request. Could you translate the whole brochure into Spanish? We have customers **23** , you know, especially those from Latin countries.
Employee: No problem. What about other languages, like Japanese, Chinese or German? These are our most popular target **24** .
Customer: I have to ask the manager about the Chinese version. There's been a surging number of Chinese **25** during recent years. However, we don't need German or Japanese **26** as we currently don't have many customers from those two countries.
Employee: Sure. Just keep me updated.
Customer: So roughly when could we get the revised print? We need it before the end of July.
Employee: It's late June now. Roughly it'll take 3 weeks to reedit, so it will definitely be ready before the **27** .
Customer: Great.
Employee: To where shall we send the samples?
Customer: The address is No. 9 Green Drive, Cliffton, NY21300.
Employee: How do you spell Cliffton?
Customer: C-L-I-double F-T-O-N, Cliffton.
Employee: And the **28** number?
Customer: It's 9-0-3-0-3-6-6-0-2. Also, if you have any further **29** , you can reach me through this number.
Employee: OK.

LIVEWORKSHEETS