

PRE-LISTENING

Có một số từ mới xuất hiện trong file nghe dưới đây. Hãy đoán nghĩa từ mới bằng cách nối nghĩa với từ vựng thích hợp

Sort elements

- a room for waiting in at an airport, etc
- a room, set of rooms or building where people work, usually sitting at desks
- a piece of electrical equipment in which food is kept cold so that it stays fresh
- a piece of furniture with doors and shelves used for storing dishes, food, clothes, etc.
- material made by removing the hair or fur from animal skins and preserving the skins using special processes
- a room (or sometimes a building) with glass walls and a glass roof. Used for sitting in to enjoy the sun, and to protect plants from cold weather.

office (noun)	
conservatory (noun)	
lounge (noun)	
refrigerator (noun)	
cupboard (noun)	
leather (noun)	

DURING LISTENING

Nghe file nghe dưới đây và trả lời câu hỏi

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House Service Information

Name:	Barbara Hill				
Location:	1	London			
Postcode:	2				
Rooms:	3				
The other room used as:	an 4				
Downstairs:	kitchen-diner, conservatory, and 5				
Pets:	2 dogs and 3 cats				

VOCABULARY PRACTICE

Nghe lại lần hai và hoàn thành các vị trí trống dưới đây

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AGENT: Good morning. City House Services. How may I help you?

CUSTOMER: Good morning. I'd like to 1 to have my house cleaned.

AGENT: Certainly. I just need to ask a few 2 . First, could I take your name?

CUSTOMER: Yes, it's Barbara Hill.

AGENT: Thank you. Next, is your house in London?

CUSTOMER: Yes, it's in Kingston in Southwest London.

AGENT: OK, Southwest London and ... er, what's the 3 ?

CUSTOMER: SW105.

AGENT: And what is the square 4 and what rooms will we be cleaning?

CUSTOMER: The whole house is 268 square feet, and there is no need to clean all the rooms. I only want to have my 5 cleaned.

AGENT: OK, how many bedrooms does the house have?

CUSTOMER: Three bedrooms. Oh no, sorry, we used to have three bedrooms, but we only have two bedrooms now.

AGENT: Are those single bedrooms or doubles?

CUSTOMER: Doubles .

AGENT: Fine, two doubles ...

CUSTOMER: There is one more room which needs cleaning. It was used as a bedroom before, and now we have converted it into an 6 .

AGENT: I understand. Three rooms have got to be cleaned, and are all of those rooms 7 ?

CUSTOMER: Yes. Then, downstairs we have a kitchen-diner, 8 , and 9 . The kitchen-diner is quite large and has the usual equipment – cooker with oven, 10 , 11 , and worktops. The conservatory has a lot of plants, but there's no need to take care of them. The lounge has a 12 three-piece suite and a large coffee table.

AGENT: Thank you. And do you keep any pets?

CUSTOMER: Yeah, I really love keeping them. I've got two dogs and three cats.

AGENT: OK, then if our 13 come over to 14 the service, please take your pets away. Have you looked at our services 15 ?

CUSTOMER: Yes, I have one in front of me.

AGENT: Excellent.