

### PART 3

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Where most likely do the speakers work?  
(A) At an electronics store  
(B) At a restaurant  
(C) At a clothing store  
(D) At a grocery store
33. According to the woman, what is the problem with the cash register?  
(A) It does not open properly.  
(B) There is some money missing.  
(C) Some buttons are not working.  
(D) The screen has been broken.
34. What will the man probably do next?  
(A) Give a discount to customers  
(B) Contact his manager  
(C) Purchase a new machine  
(D) File a complaint to management
35. What is the man calling about?  
(A) Buying a house  
(B) Hiring new employees  
(C) Renovating an office  
(D) Delaying a delivery
36. What does the woman say she has to do?  
(A) Make an invoice  
(B) Order new products  
(C) Go on a business trip  
(D) Review some information
37. What is suggested about the process?  
(A) It takes longer than expected.  
(B) It is expensive.  
(C) It is rarely successful.  
(D) It has recently changed.
38. What is the woman requesting help with?  
(A) Creating an invoice  
(B) Exchanging a product  
(C) Locating a product  
(D) Using a discount coupon
39. Who most likely is Mr. Nelson?  
(A) A supermarket manager  
(B) An owner of a cleaning company  
(C) A visiting food journalist  
(D) A potential food service supplier
40. What has changed about a product's package?  
(A) Its size  
(B) Its color  
(C) Its logo  
(D) Its material
41. Why does the man ask the woman for assistance?  
(A) He missed a flight.  
(B) He lost his bag.  
(C) He is unable to find a gate.  
(D) He misplaced his ticket.
42. What is the man's final destination?  
(A) Beijing  
(B) Toronto  
(C) Moscow  
(D) Frankfurt
43. What does the woman suggest the man do?  
(A) Rent a car  
(B) Find some accommodation  
(C) Take public transportation  
(D) Submit some forms

GO ON TO THE NEXT PAGE 

TEST 4 51

44. What does the woman imply when she says, "I applied two years ago"?
- (A) She encourages the man to do the same.
  - (B) She is currently seeking a promotion.
  - (C) She may not be familiar with a current process.
  - (D) She is proud of her long work history.
45. What does the man say he wants to do?
- (A) Work from his home
  - (B) Move to another region
  - (C) Change a company's logo design
  - (D) Take an extended vacation
46. What does the woman say she was pleased with?
- (A) A Web site's instructions
  - (B) An office's location
  - (C) A job's advertised salary
  - (D) A new product's sales
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47. What does the woman ask the man to do?
- (A) Hold a meeting
  - (B) Meet some customers
  - (C) E-mail a manager
  - (D) Present a report
48. What is the man concerned about?
- (A) Some time constraints
  - (B) Some transportation delays
  - (C) An advertising campaign
  - (D) A lunch menu
49. When does the man say he could arrive at the office?
- (A) At 11:00 A.M.
  - (B) At 11:30 A.M.
  - (C) At 12:00 P.M.
  - (D) At 12:30 P.M.
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50. Where most likely is the conversation taking place?
- (A) At an electronics store
  - (B) At a building supply store
  - (C) At a sporting goods store
  - (D) At an event planning agency
51. What does the woman offer to do?
- (A) Install a phone system
  - (B) Rent a larger meeting space
  - (C) Contact a potential instructor
  - (D) Redesign a Web site
52. What will the speakers probably do next?
- (A) Move some furniture
  - (B) Go to a checkout area
  - (C) Interview job candidates
  - (D) Attend a product demonstration
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53. Why is the woman calling?
- (A) To change some travel dates
  - (B) To reserve some tickets
  - (C) To book a room
  - (D) To hire out a venue
54. What does the man suggest the woman do?
- (A) Visit a Web site
  - (B) Postpone her arrival
  - (C) Organize an event
  - (D) Upgrade her room
55. What does the man offer to do?
- (A) Provide a free item
  - (B) Give a discount
  - (C) Contact another business
  - (D) Refund a deposit
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56. What kind of company do the speakers most likely work for?
- (A) A software designer
  - (B) A clothing maker
  - (C) A magazine publisher
  - (D) A photography studio
57. What did Marc-Dec Agency suggest the company do?
- (A) Merge with another company
  - (B) Try to attract older consumers
  - (C) Use the social media for marketing
  - (D) Discontinue several product lines
58. What does the man imply when he says, "we just renovated the lobby here"?
- (A) He wants to hold more frequent tours for clients.
  - (B) He seeks suggestions for future design projects.
  - (C) The company does not need to move its headquarters.
  - (D) The company's recent sales have been strong.
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59. What did the woman learn at her previous job?
- (A) To direct a division
  - (B) To manage a team
  - (C) To oversee finances
  - (D) To handle many tasks
60. What position is the woman interviewing for?
- (A) Assistant to the Vice President
  - (B) Operations Director
  - (C) Administrative Coordinator
  - (D) Vice President
61. What will most likely happen at the end of the week?
- (A) The woman will start a new job.
  - (B) The man will contact the woman.
  - (C) The man will e-mail a contract.
  - (D) The woman will apply for a position.
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62. What kind of business is Bellardi's Best?
- (A) An art supply store
  - (B) A furniture store
  - (C) A print shop
  - (D) A bakery
63. What does the woman mean when she says, "it's quite a large order"?
- (A) Additional workers should be hired.
  - (B) There may be supply shortages.
  - (C) She seeks further confirmation.
  - (D) She wants to offer a bulk discount.
64. What will the woman probably do next?
- (A) Mail a package
  - (B) Update a Web site
  - (C) Repair some equipment
  - (D) Attend a press conference
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GO ON TO THE NEXT PAGE 

TEST 4 53

Title	Release Date
<i>Amazing Warsaw</i>	April 3
<i>Up Kinabalu</i>	April 24
<i>Cycling Spain</i>	May 9
<i>Tasmanian Lights</i>	May 17

Locker	Price
Small	€4
Medium	€7
Large	€9
Extra Large	€12

65. What did the man do yesterday?

- (A) Read a manuscript
- (B) Spoke to an author
- (C) Updated a Web site
- (D) Canceled a meeting

66. Look at the graphic. Which release date is no longer correct?

- (A) April 3
- (B) April 24
- (C) May 9
- (D) May 17

67. What does the woman ask the man to do?

- (A) Update a document
- (B) Call a customer service representative
- (C) Write a notification e-mail
- (D) Order some items

68. What does the man recommend?

- (A) Purchasing a ticket online
- (B) Visiting a tourist attraction
- (C) Taking public transportation
- (D) Changing a departure time

69. Look at the graphic. Which locker will the woman use?

- (A) Small
- (B) Medium
- (C) Large
- (D) Extra large

70. What does the woman need to do?

- (A) Receive a key
- (B) Fill out a form
- (C) Exchange some money
- (D) Get some directions