

## PART 4

**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. Where does the speaker work?  
(A) At a retail store  
(B) At a bank  
(C) At a gift shop  
(D) At a shipping company

72. What does the speaker apologize for?  
(A) A delivery mistake  
(B) An incorrect charge  
(C) A scheduling error  
(D) A defective product

73. What does the speaker ask the listener to do?  
(A) Return a call  
(B) Renew his credit card  
(C) Get rid of the recently delivered card  
(D) Sign an application form

74. Where is the announcement being made?  
(A) In a subway station  
(B) In a conference hall  
(C) In a shopping mall  
(D) In a baggage claim area

75. What are the listeners asked to do?  
(A) Proceed to the checkout immediately  
(B) Register for a workshop  
(C) Search for a missing item  
(D) Visit a different location

76. Why should Ms. Goya go to the front desk?  
(A) To pay a membership fee  
(B) To recover a lost item  
(C) To receive a voucher  
(D) To return an item

# TOEIC PRE-MINITEST 7 - PART 4

77. What business created the message?

- (A) A glassware factory
- (B) A pharmacy
- (C) An eyeglasses store
- (D) An insurance company

78. According to the speaker, what service does the business offer?

- (A) Free eye examinations
- (B) Online purchases
- (C) Special discounts for regular customers
- (D) Free delivery on large orders

79. Why would listeners press 2?

- (A) To cancel an order
- (B) To change delivery information
- (C) To schedule an appointment
- (D) To leave a message

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80. What special feature of the new laptop does the speaker mention?

- (A) It is the lightest in the market.
- (B) It has a built-in high-definition camera.
- (C) It is water-resistant.
- (D) It is convenient to carry.

81. How can customers purchase the new laptop?

- (A) By accessing a website
- (B) By stopping by the speaker's office
- (C) By visiting a local store
- (D) By calling a customer service hotline

82. What can customers receive this week?

- (A) An additional battery
- (B) A carrying case
- (C) A portable speaker
- (D) A small printer

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83. What is the reason for the meeting?

- (A) To announce a new partnership
- (B) To introduce a new manager
- (C) To propose a budget plan
- (D) To announce his retirement

84. What does the woman imply when she says "And why wouldn't we?"

- (A) To suggest the partnership is good
- (B) To review some materials
- (C) To recommend a new method
- (D) To offer a training program

85. What does the woman suggest the studio staff do?

- (A) Go on vacation
- (B) Continue using the old equipment
- (C) Produce a movie
- (D) Study the new equipment

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86. What problem does the speaker mention?

- (A) A shipment was missed.
- (B) The order was wrong.
- (C) The center will have no hot water.
- (D) The hot water is working.

87. What does the speaker imply when he says, "you might want to hold off until later"?

- (A) Members of the center should come in the afternoon.
- (B) Members of the center shouldn't come.
- (C) There will be a meeting in the morning.
- (D) The center is closed in the afternoon.

88. What does the speaker say he will do?

- (A) Send a text message
- (B) Send an email
- (C) Make a phone call
- (D) Post a letter