

Unit 6: Functional Language – Resolving a conflict

Put the dialogue in the correct order (1–11). Two lines have been done for you.

- a I can see how annoying it is for everyone, but he is our best salesman and hits
his targets. Why don't you try discussing it with him?
- b My suggestion is to give him more responsibility and more work. And limit
personal internet time for everyone. Do you agree?
- c There's another problem with Andrea. He uses the internet all day but not for 1
work.
- d Yes, I think he needs that. Can I just check senior management are happy with
that plan?
- e I know it's not, but he can't do whatever he wants. I think we need to come to
a compromise over this – the team aren't happy about it because they are so
busy.
- f OK, I'll try it for a month. I'll also speak to Andrea this week, privately. I'll tell
him I want to give him more responsibility.
- g I totally agree. I'd like to make the internet limit an official policy. How do we
proceed?
- h I'll discuss it with him, but if I can't stop him using the internet, what do you
suggest?
- i It might be a good idea to think about the exact details first. Then explain the
policy in a team meeting, and review the situation next month.
- j Of course. Let me know as soon as you hear from them. 11
- k I know how you feel about this, but it is not against the rules to use the
internet at work.