

Questions 186-190 refer to the following flyer, form, and review.



Segovia Paints

Here are some of our featured brands that are currently on sale:

Vibra waterproof paint

- Regularly priced at \$24 per gallon
- Retain their color for long periods even under severe weather conditions
- Get 50 percent off pastel red and ivory when you buy at least two gallons

Densen metallic paint

- Regularly priced at \$34 per gallon
- Specially formulated to give off a deep and luxurious shine (indoor use only)
- Get 25 percent off dark pink, cobalt blue*, amber yellow*, and emerald green

Fulmax blended paint

- Regularly priced at \$30 per gallon
- Made with our computerized paint-mixing machine
- Get 25 percent off any blend of two or more colors

Alpha basic paint

- Regularly priced at \$18 per gallon
- Eco-friendly and adheres to most surfaces
- Get 30 percent off cool gray*, warm gray, and steel gray

*Color unavailable in other brands

Need more help? Stop by one of our locations:

2490 Taylor Street
Conway, AR 72034
(Open Mon. – Sat.)

405 Knoxville Avenue
Russellville, AR 72801
(Open Mon. – Fri.)

107 Division Street
Morrilton, AR 72110
(Open Mon. – Fri.)

Our team is always ready to assist you! All special offers on this flyer are available until April 30 only.



https://www.segoviapaints.com/feedback/form

Order No.: 12798-130524
Name: Samantha Eggers
E-mail address: sameggers@fastmail.com
Date: April 28

Please provide all the details about the problem you experienced, and we will answer you within 24 hours.

I recently ordered some paint on promotion from your store, but it seems that the wrong paint color was delivered. I got cobalt blue instead of warm gray. Perhaps one of your attendants confused the two since they have some similarities in their packaging. Could you look into this and take whatever actions are necessary? If possible, I'd like to return the wrong item and have the correct one sent to me without any additional charges for shipping. Thank you.

Do not patronize this store!

Review posted on May 9 by S. Eggers

This is a review for Segovia Paints. Somehow, they mixed up my order and sent me the wrong item. When I contacted them about it, they didn't get back to me for a week! Since I needed the paint right away, I asked if they could send me the correct one using expedited delivery, but they refused to cover the cost. After wasting more time arguing back and forth, I decided to drive to their store on a weekend and speak to a manager in person. I was able to get the paint I wanted, and a partial refund, but the whole experience left me feeling completely dissatisfied. I do not recommend this store!

186. What is stated about Segovia's paint products?
- (A) Some of them emit no smell.
 - (B) They can be delivered free of charge.
 - (C) Some of them are on sale for a limited time.
 - (D) They are all environmentally friendly.
187. What is stated about Vibra paint?
- (A) It has been the store's best-selling paint for years.
 - (B) It can be blended with more than two colors.
 - (C) It requires a minimum purchase for a discount.
 - (D) It is normally the most expensive paint.
188. What brand did Ms. Eggers most likely receive initially?
- (A) Vibra waterproof paint
 - (B) Densen metallic paint
 - (C) Fulmax blended paint
 - (D) Alpha basic paint
189. In the review, the phrase "get back to" in paragraph 1, line 2, is closest in meaning to
- (A) reply
 - (B) recover
 - (C) repay
 - (D) retrieve
190. What is suggested about Ms. Eggers?
- (A) She changed her mind about a paint color.
 - (B) She had to visit a store in Conway.
 - (C) She misplaced the receipt for her order.
 - (D) She has paid full price for her item.

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Questions 191-195 refer to the following announcement, schedule, and e-mail.



Desmond-Hilbert Community College Canter, Connecticut

Are you interested in enhancing your skills to increase your employability and competitiveness in the job market? The Desmond-Hilbert Community College is now offering courses for both employed and unemployed individuals interested in obtaining certifications or improving their skill sets.

The program offerings include certification in real estate brokering, automobile safety, and computers. In addition, we have two new certification courses this semester in basic nursing and building inspection.

If you would like more information, please visit our Web site at www.desmond-hilbert.edu/vocation. An online form is available for those who would like to enroll for the upcoming school term. Once you submit the form, we will respond within 48 hours. You may also enroll at the registrar's office. Deadline for enrollment is August 12. Enrollment beyond the deadline is at the discretion of the instructor.

Course Schedule for Fall Term August 24 to December 21

Desmond-Hilbert Community College

COURSE	SCHEDULE	INSTRUCTOR
Real Estate Brokering	Mon and Wed, 9 A.M. - 4 P.M. with a 1-hour lunch break	Ms. Wendy Dufresne
Automobile Safety	Tues and Thurs, 9 A.M. - 12 noon	Mr. Harold Singh
Building Inspection	Mon and Fri, 9 A.M. - 11 A.M.	Mr. Ted Angelotti
Computers and Tablets	Tues and Thurs, 2 P.M. - 4 P.M.	Ms. Sandy Packard
Basic Nursing	Mon to Fri, 8 A.M. - 5 P.M. with a 1-hour lunch break	Mr. Paul Leong

Information on payment of tuition and fees will be provided via e-mail if you register using the online form.

To: Joey Partido <joeypartido@swiftmail.com>
 From: Gail Bowe <registrar@desmond-hilbert.edu>
 Subject: Registration
 Date: August 9

Dear Mr. Partido,

This is to confirm that we have received your registration form. Your tuition and fees total \$2,200. The enrollment process will be complete once you have submitted your payment.

You indicated that the firm you work for will pay for your training. The amount may be transmitted to the following account: Oak Valley Bank, Account No. 3811245-67-9811. Your employer may also pay by credit card through our Web site.

Once your payment has been received, you will be issued a receipt via e-mail. Print it out and bring it on the first day of class. Please be reminded that the course you enrolled in has full daytime sessions every day except Saturday and Sunday. If you have any questions, you may reach me by e-mail. Thank you.

Sincerely,

Gail Bowe
Registrar

191. What is the announcement mainly about?

- (A) Job vacancies for teachers
- (B) Testing guidelines for students
- (C) Professional skills training
- (D) Course schedule changes

192. In the announcement, the word "discretion" in paragraph 3, line 6, is closest in meaning to

- (A) substitute
- (B) choice
- (C) attention
- (D) disparity

193. Which instructor is teaching a new course?

- (A) Ted Angelotti
- (B) Harold Singh
- (C) Sandy Packard
- (D) Wendy Dufresne

194. Based on the e-mail, what is true about Mr. Partido?

- (A) He has paid for all of his tuition fees.
- (B) He plans to take the same course he has taken before.
- (C) He is currently working for a company.
- (D) He has an account with Oak Valley Bank.

195. What class did Mr. Partido most likely enroll in?

- (A) Real Estate Brokering
- (B) Automobile Safety
- (C) Computers and Tablets
- (D) Basic Nursing

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Questions 196-200 refer to the following information, form, and memo.



Lakeshore Recreational Complex

Our facilities are suitable for a range of activities and events. To rent a facility, fill out a request form and send it to booking@lakeshorerec.com. From April to September, we are open daily from 7 A.M. to 9 P.M. From October to March, we are open Tuesday through Sunday from 8 A.M. to 7 P.M.

Name	Facility	Rental costs (per hour)
Zone 1	1 Softball field, 1 Soccer field, 1 Oval-shaped track available	\$110
Zone 2	2 Basketball courts, 2 Volleyball courts, 3 Badminton courts available	\$55
Zone 3	1 Gym available for dance, yoga, martial arts	\$45
Zone 4	1 Hall available with facilities for bowling and billiards	\$35

Restrooms are situated throughout the complex. A cafeteria and vending machines are located in the recreation hall. Additional fees apply for staffing, equipment, and other services.

A 50 percent deposit is required upon booking, with the remainder due on the rental date. Companies that have used our services before may be eligible for a 20 percent discount if they book a facility during off-peak hours.

Lakeshore Recreational Complex Facility Rental Request Form

Organization: Markovich Insurance

Contact: Lois Butler

Dates required: Saturday, August 29

Times required: 10:00 A.M. to 4:00 P.M.

Date: July 11

Telephone: 555-3858

Facilities requested:

(Mark one or more selections below)

☒ Softball field ☐ Soccer field ☒ Oval-shaped track

☐ Basketball court (Quantity:)

☐ Volleyball court (Quantity:)

☐ Badminton court (Quantity:)

☐ Indoor gym ☐ Recreation hall

** multiple facilities available*

Additional comments:

A small group of us will be at the venue one hour before our official start time to put up signs and set up tables and chairs. Also, is it possible to reserve parking for our group? I'm not certain what your conditions are in regard to this. We will probably need about 15 spaces in total.

Markovich Insurance

Date: August 22
 To: All staff
 From: Lois Butler
 Subject: 9th Markovich Insurance Sports Day

Hey everyone! Just reminding you that our annual sports event is going to be held next week on Saturday, August 29, at the Lakeshore Recreational Complex. We have lots of fun, food, and surprises in store, including games and prizes! By now, you should have received one of four team assignments. Be sure to wear your team's designated colors! Our first event for the day will be a softball match, so we will meet first thing at the venue's softball field at 10 A.M. If you need help with transportation, please contact Dave Begley. See you all there!

196. What is a feature of the Lakeshore Recreational Complex?
 (A) Locker rentals
 (B) A dining area
 (C) Membership privileges
 (D) Discounts on catering
197. What does Ms. Butler inquire about on the form?
 (A) The availability of temporary staff
 (B) The price of renting equipment
 (C) The possibility of extending rental hours
 (D) The venue's policies on parking
198. What is indicated about Markovich Insurance?
 (A) It is bringing its own sports equipment.
 (B) It requires the assistance of additional staff.
 (C) It is renting a facility during its off-peak hours.
 (D) It must settle all rental charges by August 29.
199. In the memo, the phrase "in store" in paragraph 1, line 2, is closest in meaning to
 (A) preserved
 (B) arrived
 (C) donated
 (D) prepared
200. Where will the employees most likely meet on the morning of August 29?
 (A) Zone 1
 (B) Zone 2
 (C) Zone 3
 (D) Zone 4

This is the end of the test. You may review Part 5, 6, and 7 if you finish the test early.



정답 p.325 / 점수 환산표 p.327 / 해석 p.369 / Part 5&6 무료 해설 바로 보기

* 다음 페이지에 있는 Self 체크 리스트를 통해 자신의 문제 풀이 방식과 태도를 점검해 보세요.