

# opinions about *hotels*



What is the best and worst thing about hotels?  
 Would you live in a hotel?  
 Have you ever had a terrible situation at a hotel?  
 What about "bed and breakfasts"?  
 What was the most amazing hotel you stayed in?  
 Is AIRBNB a good option?

It's fun to stay at a hotel.	1	2	3	4	5
The most important skills all hospitality employees should have are: <i>Communication, attention to details, interpersonal skills, kindness</i>	1	2	3	4	5
It would be fun to work at a hotel.	1	2	3	4	5
You should always tip a bellhop.	1	2	3	4	5
It sucks when the hotel places a hold on my credit card.	1	2	3	4	5
Animals should not stay at hotels because they are too dirty and noisy.	1	2	3	4	5
Hotel food is delicious.	1	2	3	4	5
It would be fun to open your own hotel.	1	2	3	4	5
All hotels should be non-smoking.	1	2	3	4	5
Children should not stay at hotels because they are too noisy.	1	2	3	4	5
I prefer staying at a hotel, but I don't mind being at AIRBNB if my family is with me	1	2	3	4	5
In the future there will be hotels on the moon.	1	2	3	4	5

## POSSIBLE ANSWERS

- 5 I agree completely
- 4 I mostly agree
- 3 I'm not sure
- 2 I mostly disagree
- 1 I disagree completely



Rank the items (from 1 to 6) in the order of importance that you consider when choosing accommodation.

- Location**     
  **Amenities**     
  **Comfort**  
 **Cleanliness**     
  **Service/Staff**     
  **Price**