

## Booking a Flight

reserve

difference

availability

departs

Travel Agent : I'll just check the [redacted]. There are seats available on Quantas Airways flight, but there's a three- hour stop over in Singapore.

Customer : Is there the direct flight that I can take?

Travel Agent : Yes, Malaysian Airways. That flight at 7 o'clock on Saturday morning, and it arrives at Sydney at 6:30 P.M., local time.

Customer : That sounds better, but it's a little longer than I thought.

Travel Agent : Well, it's an eight -hour long flight. Don't forget the time [redacted]. All the times given are local times.

Customer : Oh, yes. That's right. There are three hours **ahead**, aren't they?

And can I have the details of the return flight?

Travel Agent : Certainly. Wait a moment. That flight [redacted] at 6 P.M. and it arrives in Bangkok at 11:15 on that same night. Shall I [redacted] a seat for you?



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