

PART 3

Directions: In this part, you will listen to several conversations between two or more speakers. These conversations will not be printed and will only be spoken one time. For each conversation, you will be asked to answer three questions. Select the best response and mark the corresponding letter (A), (B), (C), or (D) on your answer sheet.

32. Who most likely are the speakers?
(A) Travel agents
(B) Event planners
(C) Advertising executives
(D) Environmental researchers

33. What is mentioned about the Silkwood Hotel?
(A) It launched a new service.
(B) It has renovated its suites.
(C) It is hosting a conference.
(D) It will hold a promotion.

34. What does the man ask the woman to do?
(A) Call a company
(B) Make a reservation
(C) Revise a newsletter
(D) Send an e-mail

35. Where most likely do the speakers work?
(A) At a car rental agency
(B) At a home electronics shop
(C) At a furniture retailer
(D) At a courier company

36. Why is the man worried?
(A) More vehicles may be required.
(B) Customers have submitted complaints.
(C) Branches might be closed.
(D) Total sales have dropped.

37. What does the woman ask for?
(A) An electronic device
(B) A truck key
(C) An order form
(D) A business card

38. What is the conversation mainly about?
(A) A company dinner
(B) A guest list
(C) A remodeling project
(D) A customer survey

39. What does the woman recommend?
(A) Speaking to a manager
(B) Training some staff
(C) Changing some rules
(D) Attending a conference

40. What did the man do last week?
(A) Sampled a food selection
(B) Hired a new chef
(C) Participated in an event
(D) Modified an agenda

41. What problem does the woman mention?
(A) A worker is not available.
(B) An inspection was rescheduled.
(C) A bill has not arrived.
(D) A charge was higher than expected.

42. What does the woman imply when she says, "It could be a big job"?
 (A) She is concerned about cost.
(B) She would like to get another opinion.
(C) She will hire an assistant.
(D) She thinks a project should be postponed.

43. What will the man probably do next?
(A) Replace a broken pipe
(B) Provide contact information
(C) Look for a cheaper alternative
(D) Order additional tools

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44. What is the conversation mainly about?
(A) A printing error
(B) A construction project
(C) A business pamphlet
(D) An employee transfer

45. What happened last month?
(A) Customer refunds were processed.
(B) A new location was opened.
(C) An agreement was signed.
(D) Some facilities were renovated.

46. What does the man offer to do?
(A) Distribute some brochures
(B) Inspect a building
(C) Interview a designer
(D) Contact another company

47. What does the woman ask the man about?
(A) A deadline extension
(B) A project's progress
(C) A staff request
(D) A meeting's location

48. Why does the woman say, "It seems like the right thing to do"?
(A) To approve an employee transfer
(B) To recommend hosting a celebration
(C) To show support for higher salaries
(D) To promote a potential candidate

49. What does the man suggest?
(A) Postponing a client appointment
(B) Mentioning a proposal at a gathering
(C) Finishing presentation materials
(D) Rearranging seats for a conference

50. What is the problem?
(A) A purchase was not approved.
(B) A delivery will arrive late.
(C) A device is malfunctioning.
(D) A proposal was rejected.

51. What is scheduled to happen in the afternoon?
(A) An employee orientation
(B) An executive meeting
(C) A technology seminar
(D) A product demonstration

52. What does the man imply about the IT department?
(A) It will hire additional staff.
(B) It is not currently busy.
(C) It moved to a new office.
(D) It has a new department head.

53. According to the woman, what do some customers want to buy?
(A) A portable charger
(B) A room furnishing
(C) A mobile phone
(D) A remote controller

54. What is the man uncertain about?
(A) Why a product is unavailable
(B) Where an item is located
(C) How much a device costs
(D) When a shipment will arrive

55. What does the woman suggest?
(A) Assigning another worker to a shift
(B) Offering customers a discount
(C) Contacting a product manufacturer
(D) Rewarding some staff members

56. How did the woman find out about the event at the museum?

(A) By listening to the radio
 (B) By watching television
 (C) By reading a magazine
 (D) By talking to a friend

57. According to the man, what did the National Space Agency do?

(A) Purchased some instruments
 (B) Conducted a study
 (C) Designed a display
 (D) Provided some items

58. What costs an extra fee?

(A) Participating in a guided tour
 (B) Accessing a temporary exhibit
 (C) Attending a lecture series
 (D) Viewing a documentary film

59. What does the man ask the woman about?

(A) The location of merchandise
 (B) Preparations for an event
 (C) The progress of construction work
 (D) Plans for a staff meeting

60. According to the man, when do the extra racks need to arrive?

(A) On Tuesday
 (B) On Wednesday
 (C) On Thursday
 (D) On Friday

61. What does the man say he will do?

(A) Perform an inventory
 (B) Verify supply levels
 (C) Confirm a discount amount
 (D) Locate delivered packages

62. According to the man, what did the woman do earlier today?

(A) Recorded a message
 (B) Stopped by a reception desk
 (C) Received a parcel
 (D) Canceled an order

63. What does the woman mean when she says, "That's what I figured"?

(A) She noticed an error.
 (B) She confirmed a delay.
 (C) She anticipated a cost increase.
 (D) She identified staffing needs.

64. When did the man originally plan to finish the work?

(A) At 10 A.M.
 (B) At 11 A.M.
 (C) At 12 P.M.
 (D) At 1 P.M.

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Bedford Dry Cleaners		
Customer: Paula Steinman		
Drop-off Date: May 22		
Item	Service	Charge
Jean jacket	Add buttons	\$5
Silk dress	Shorten	\$15
Leather skirt	Clean	\$20
Silk shirt	Press	\$10
Total Paid		\$50

65. What event will the speakers attend tomorrow night?
 (A) A grand opening sale
 (B) A fashion show
 (C) A fund-raising event
 (D) A trade fair

66. Why does the man want to switch dry cleaners?
 (A) A garment was damaged.
 (B) A business is going to close.
 (C) A promotion has expired.
 (D) A location is more convenient.

67. Look at the graphic. Which service qualifies for a discount?
 (A) Adding buttons
 (B) Shortening
 (C) Cleaning
 (D) Pressing

Hartford Public Library New Books (August)		
Field	Title	Available from
Language	<i>Beginner Japanese</i>	August 7
Home	<i>Storage and You</i>	August 7
History	<i>The History of London</i>	August 13
Travel	<i>A Guide to Marseilles</i>	August 13

68. According to the man, what is the maximum loan period?
 (A) One week
 (B) Two weeks
 (C) Three weeks
 (D) Four weeks

69. Look at the graphic. Which book will arrive in September?
 (A) *Beginner Japanese*
 (B) *Storage and You*
 (C) *The History of London*
 (D) *A Guide to Marseilles*

70. What will the man most likely do next?
 (A) Update a library account
 (B) Search for a publication
 (C) Order a replacement book
 (D) Speak with a supervisor

PART 4

Directions: In this part, you will listen to several short talks by a single speaker. These talks will not be printed and will only be spoken one time. For each talk, you will be asked to answer three questions. Select the best response and mark the corresponding letter (A), (B), (C), or (D) on your answer sheet.

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71. What can employees do next week?
(A) Sign up for a contest
(B) Donate some items
(C) Make various crafts
(D) Decorate a lobby

72. When will employees most likely visit the community center?
(A) On June 9
(B) On June 12
(C) On June 13
(D) On June 16

73. What should some listeners do before the end of the day?
(A) Contact a coworker
(B) Pick up a product
(C) Participate in a workshop
(D) Request a deadline extension

74. What is the speaker mainly discussing?
(A) A damaged product
(B) An overdue rental
(C) A new return policy
(D) An online reservation

75. What does the speaker recommend the listener do on the holidays?
(A) Use the side entrance of a building
(B) Call an information hotline
(C) Place an item in a container
(D) Go to the shop in the morning

76. Why should the listener act quickly?
(A) A schedule has been changed.
(B) A complaint has been made.
(C) A service will be canceled.
(D) An amount will increase.

77. Who most likely is Mark Campbell?
(A) An actor
(B) A tour guide
(C) A resort manager
(D) A photographer

78. Why does the speaker say, "We'll spend about an hour here"?
(A) To request that listeners be patient
(B) To encourage participation in a performance
(C) To notify listeners of a schedule change
(D) To confirm that a plan will be followed

79. What are listeners instructed to do?
(A) Keep their shoes on
(B) Avoid touching a display
(C) Secure their belongings
(D) Use protective gear

80. What happened yesterday?
(A) A retail facility began operations.
(B) A construction site was chosen.
(C) An economic report was released.
(D) A company merger took place.

81. What does the speaker say about the city government?
(A) It will request repayment of a debt.
(B) It will receive additional revenue.
(C) It will take control of a property.
(D) It will manage a renovation project.

82. What is suggested about Analytic Systems?
(A) It will increase its payroll taxes.
(B) It will purchase another factory.
(C) Its relocation caused many job losses.
(D) Its closure was due to financial problems.

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83. Who most likely is the speaker?

- (A) A caterer
- (B) A hotel manager
- (C) A decorator
- (D) A conference organizer

84. What does the man mean when he says, "A real triumph"?

- (A) A company has won an award.
- (B) A task was difficult to complete.
- (C) A request was unexpected.
- (D) An event was well attended.

85. What will the man do later in the day?

- (A) Prepare a budget
- (B) Answer some questions
- (C) E-mail a client
- (D) Send some samples

86. What is the purpose of the announcement?

- (A) To promote a product
- (B) To announce a regulation
- (C) To describe an event
- (D) To introduce a service

87. What does the speaker mention about the device?

- (A) It can be used in many museums.
- (B) It plays content automatically.
- (C) It must be reserved in advance.
- (D) It has several language settings.

88. According to the speaker, how can listeners get information about a temporary exhibition?

- (A) By speaking to an employee
- (B) By visiting a booth
- (C) By joining a group
- (D) By reading a pamphlet

89. What is being advertised?

- (A) A television package
- (B) An insurance policy
- (C) An Internet service
- (D) An electronic device

90. What do residents qualify for?

- (A) A gift certificate
- (B) A software upgrade
- (C) A discounted rate
- (D) A complimentary trial

91. What should listeners bring to the office?

- (A) A copy of a receipt
- (B) A credit card
- (C) A registration form
- (D) A piece of identification

Delivery Schedule

Date	Company	Shipment Contents
May 12	Lloyd Ferris	Dishwashers
May 13	Monroe Industries	Dryers
May 14	Abdul & Sons	Microwaves
May 15	Stone Incorporated	Refrigerators

92. Where do the listeners work?

- (A) At a retail store
- (B) At a distribution center
- (C) At a testing facility
- (D) At a manufacturing plant

93. What does the speaker ask one of the listeners to do?

- (A) Give an employee a tour
- (B) Post a notice near an exit
- (C) Print out a new schedule
- (D) Record some notes

94. Look at the graphic. Which company has postponed its delivery?

- (A) Lloyd Ferris
- (B) Monroe Industries
- (C) Abdul & Sons
- (D) Stone Incorporated



Leung Kitchen	Thayer Technologies	Gray Road	Patsy's Diner		
Parking Lot	Westside Supermarket				
Cedar Street					
Hayden Park	Luis Pizzeria				
Parking Lot			Shea Pub		

95. Why is the speaker calling?
 (A) To announce an art gallery opening
 (B) To explain a membership program
 (C) To notify a prize winner
 (D) To request an outstanding payment

96. What does the speaker offer to do?
 (A) Exchange some tickets
 (B) Cancel a fee
 (C) Provide a refund
 (D) Reserve some seats

97. Look at the graphic. Which exit is closest to the administration office?
 (A) Exit 10
 (B) Exit 11
 (C) Exit 12
 (D) Exit 13

98. According to the speaker, what did the interns do?
 (A) Assisted with a company event
 (B) Participated in off-site training
 (C) Organized a surprise party
 (D) Created a financial report

99. What are the listeners told to do?
 (A) Cancel a team meeting
 (B) Submit a project plan
 (C) Conduct intern evaluations
 (D) Reschedule overtime work

100. Look at the graphic. Where does the speaker suggest going?
 (A) Leung Kitchen
 (B) Patsy's Diner
 (C) Luis Pizzeria
 (D) Shea Pub

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