

Functional language

Buy things in a shop

1 Complete the conversations with the words in the box.

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Customer: Have you ¹ _____ any medicine for a cold?

Assistant: Yes, we have. How many packets would you ² _____?

Customer: Two, please. How ³ _____ is that?

Assistant: That's £4.20, please.

Customer: Here you ⁴ _____.

Assistant: That's 80 pence ⁵ _____.

Customer: Thank you.

else Have where

Customer: ⁶ _____ you got any books about French cooking?

Assistant: Yes, of course. They're on the second floor.

Customer: Great, thanks. And ⁷ _____ do I pay?

Assistant: Just over there, by the door. Anything ⁸ _____?

Customer: No thanks.

Can Cash Would

Assistant: Hi, can I help you?

Customer: ⁹ _____ I have a small cappuccino and a cheese sandwich, please?

Assistant: Sure. Anything else?

Customer: No thanks.

Assistant: ¹⁰ _____ or card?

Customer: Card.

Assistant: OK, that's £4.75, please. ¹¹ _____ you like a bag?

Customer: No thanks, I've got my own.

2 Match the sentence halves.

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|------------------|---------------------------|
| 1 Can I pay | a else? |
| 2 Anything | b are these shoes? |
| 3 Here | c a bag? |
| 4 Can I have | d pay? |
| 5 Would you like | e £8.25, please. |
| 6 Cash | f by card? |
| 7 How much | g you are. |
| 8 That's | h a small cola, please? |
| 9 How many | i bottles would you like? |
| 10 Where do I | j or card? |

3 Who says each phrase in Exercise 2: the customer (C) or the assistant (A)?

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|--------|--------|--------|---------|--------|--------|
| 1 ____ | 2 ____ | 3 ____ | 4 ____ | 5 ____ | 6 ____ |
| 7 ____ | 8 ____ | 9 ____ | 10 ____ | | |