TOPIC: CONSUMERISM

Complete the following text about consumer rights with 10 words from the list below.

compensation label refund customers faulty control services transactions persuade charges packaging apply

IF IT'S NOT RIGHT, USE YOUR RIGHTS

Repair Replace Refund

As advertising has the potential to 1) _____people into commercial 2) _____that they might otherwise avoid, many governments around the world use regulations to 3) _____ misleading advertising. 4) _____have the right to know what they are buying, and that all necessary information should be on the 5) _____. No matter how a businesscommunicates with you- whether i tis through advertising, 6) _____, online or logos – you have the right to receive accurate and truthful messages about the products and servises you buy. You have the right to a repair, replacement or 7) _____if your goods are 8) _____, unsafe, do not work or appear as they should. You have the right to a repair, 9)_____or refund, if the 10) _____you received are not right.

LIVEWORKSHEETS