

Choose the correct word.

In a store, 1. **customers / customs / costs** buy things like toys and clothes. Sometimes, there are sales with lower prices, or you can get a 2. **demand / discount / delivery**. If you pay with a credit card, you don't need 3. **catch / cash / match**.

But be careful, you must pay before the payment deadline on the 4. **invoice / inventory / voice**. The store keeps a list of everything they have - that's the 5. **warehouse/storage/ inventory**.

Businesses want to make customers happy, so they ask about their 6. **satisfaction / transaction / reaction**. If you have a problem, like a broken toy, tell them - that's a 7. **paint / plane /complaint**.

Businesses also want to make money, and the difference between 8. **post/ cost / lost** and selling price is profit. Some businesses sell to other businesses - that's B2B."

Pick the correct word from the list.

"At the 1. _____ place, they handle shipping and keep track of items.

2. _____ give the products, and a smooth process, called the supply chain, is important.

When things are sent out, they 3. _____ them carefully. International trade means

4. _____ things to other countries, and customs check them.

Shipping has costs like handling 5. _____ and making sure things get where they need

to. 6. _____ help move goods, and 7. _____ organize them. Checking

products is important for 8. _____.