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NAME \_\_\_\_\_

CLASS \_\_\_\_\_

NO \_\_\_\_\_

## At The Shopping Mall

Shopper: Good morning, may I help you?

Customer: I would like to make a refund on this canvas shoes.  
It doesn't fit me.

Shopper: Do you bring a receipt with you?

Customer: Yes, I do. Here it is.

Shopper: Let me check the details; your order was 58 and bought  
on December 29, 2023. The price was 2,800 baht, right?

Customer: Yes, could I make a refund?

Shopper: OK, I refund it for you.

### Customer Refund Request Form

Order date: \_\_\_\_\_ Order ID: \_\_\_\_\_

Product: \_\_\_\_\_ Price: \_\_\_\_\_

Why you are asking for a refund: \_\_\_\_\_

Name: \_\_\_\_\_ Surname: \_\_\_\_\_

Address: \_\_\_\_\_

Phone number: \_\_\_\_\_ E-mail: \_\_\_\_\_