

## AT A HOTEL



1

11.10 Watch or listen to the first part of *Learning Curve*. PUT AN (X) IN THE type of room that Ethan and Penny have.

|       | Standard room | Deluxe room |
|-------|---------------|-------------|
| Ethan |               |             |
| Penny |               |             |

2

11.10 Watch or listen again. Are the sentences true (T) or false (F)?



- 1 Ethan's going to reserve a hotel room in New York. \_\_\_\_\_
- 2 He has a meeting there. \_\_\_\_\_
- 3 He reserves a room for three nights. \_\_\_\_\_
- 4 Breakfast is included in the price. \_\_\_\_\_
- 5 There's a discount for all the rooms. \_\_\_\_\_
- 6 Penny spells her first name for the receptionist. \_\_\_\_\_
- 7 Her room's on the seventh floor. \_\_\_\_\_



## Conversation builder arriving at a hotel

### Hotel receptionist:

Welcome to the ... Hotel.

(Are you) Checking in?

Could you spell your last name, please?

Could/Can I have your identification/ID/credit card, please?

Can you sign this form, please?

Here's your room key/passport/credit card.

### Hotel guest:

I reserved a room under/in the name of ...

I have a reservation under/in the name of ...

Which floor did you say?

What's the WiFi password?

**3** Read the Conversation builder. Order the sentences from 1–9 to make a conversation.

- |                                                                        |                                                                        |
|------------------------------------------------------------------------|------------------------------------------------------------------------|
| a <input type="checkbox"/> Here you are. Here's my passport.           | f <input type="checkbox"/> Great. Can I have your credit card, please? |
| b <input type="checkbox"/> Sure.                                       | g <input type="checkbox"/> Yes. I reserved a room under the name of    |
| c <input type="checkbox"/> OK. Here's your room key. Room number       | Lucía Espinosa.                                                        |
| 1203, on the twelfth floor.                                            | h <input type="checkbox"/> No, the twelfth floor.                      |
| d <input type="checkbox"/> Thank you. Could I have your ID, please?    | i <input type="checkbox"/> Welcome to Park Road Hotel. Checking in?    |
| e <input type="checkbox"/> Thanks. Which floor did you say? The tenth? |                                                                        |

**4**



11.11

Watch or listen to the second part of the show. Who enjoyed their stay at the hotel? Who didn't enjoy it?

**WHO ENJOYED THEIR STAY AT THE HOTEL?**

**WHO DIDN'T ENJOY IT?**

**5**



11.11 Watch or listen again. Choose the correct options to complete the sentences.

- 1 Penny says she'd like to *check in / check out / change rooms*.
- 2 Penny's stay was *horrible / comfortable / lovely*.
- 3 Ethan paid *more than / less than / the same as* Penny.
- 4 The WiFi in Ethan's room was *awful / pretty good / very good*.





6

**READ THE SKILL BOX. COMPLETE MINI-CONVERSATIONS 1-4 WITH A PHRASE TO CHECK THE INFORMATION.**

**Skill**    checking information

If you aren't sure if information is correct, you can check it with the person who said it.

**Formal:**

*You're going on May 11. Is that correct?    He's over eighteen. Is that correct?*

**Neutral:**

*Did you say one room for one night?    Did you say the fourth floor?*

**Informal:**

*That's with the discount, right?    Breakfast is at seven, right?*

- 1   A I'd like to reserve a double room for two nights.  
   B You want a double room. \_\_\_\_\_?
- 2   A I'd like a standard room for three nights. Arriving on April 19th.  
   B \_\_\_\_\_ two nights from April 19th?
- 3   A The price for a deluxe room is \$100 a night.  
   B The price includes breakfast, \_\_\_\_\_?
- 4   A There's a 20 percent discount for advance reservations.  
   B \_\_\_\_\_ a 20 percent discount?