

At the Hotel: Listening (A2/B1)

Name: _____

Score: ____/

Task A: Checking In and Out (Problems)

Decide if the statements are true or false. Write true or false in the space provided.

www.youtube.com/watch?v=uFMlr668Oek&ab_channel=TravelEnglishListening

Conversation 1

1. The receptionist cannot find any record of Mr Schmidt's booking. _____
2. Mr Schmidt realizes that he has made a mistake. _____
3. Mr Schmidt accepts a double room on the fortieth floor. _____

Conversation 2

4. The woman has arrived at the Continental Hotel. _____
5. The woman will have to travel far to get to Holiday Inn. _____

Conversation 3

6. The guest assumed that he would not have to pay the bill personally. _____
7. The guest's credit card is rejected. _____
8. The guest does not blame the hotel for the confusion. _____

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Task B: Ordering Food and Drink/Reporting a Problem (same link as Task A)

Answer the comprehension questions by writing the missing words in each space.

1. What meal of the day is the guest ordering?
He orders _____.
2. What food does he order?
He orders _____ and bacon.
3. What room is the guest staying in?
He is staying Room _____.
4. What device is not functioning?
The _____.
5. Will the guest have to wait a long time for someone to come to her room?
_____ she _____.

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