

Questions 16 – 20

Complete the conversation.
What does Mandy say to the shop assistant?

For questions 16 – 20, mark the correct letter A – H on your answer sheet.

Example:

Shop Can I help you?
Assistant:

Mandy: 0G.....

Answer:

O	A	B	C	D	E	F	G	H
☐	☐	☐	☐	☐	☐	☐	☒	☐

Shop They're just here, behind the coats.
Assistant:

Mandy: 16

Shop Only these ones. We're offering
Assistant: quite a good discount on them.

Mandy: 17

Shop Yes, lots. Here's a pair. Why don't
Assistant: you try them on?

Mandy: 18

Shop OK. Let's look on the next shelf.
Assistant: What about these?

Mandy: 19

Shop Of course. The changing rooms are
Assistant: over there.

Mandy: 20

Shop That's right. Let me know if you
Assistant: need anything else.

A Near the red sign?

B How much cheaper are these ones?

C I'm afraid I don't like the colour – I'd prefer something darker.

D Oh I see, thanks. Are any of them in the sale?

E This jacket is a bit small.

F Great! Have you got any in a size 38?

G Yes, please. I'm looking for some jeans.

H Much better! Can I try them on?