



- **Receptionist:** Hello. Ealing Council \_\_\_\_\_ Repairs. Mary speaking. \_\_\_\_\_ I help you?
- **Man:** Hello. My central heating is \_\_\_\_\_. Can someone \_\_\_\_\_ to \_\_\_\_\_ it?
- **Receptionist:** OK. What's \_\_\_\_ address?
- **Man:** It's 23, High Street, Ealing.
- **Receptionist:** And the \_\_\_\_\_?
- **Man:** W13 2PR.
- **Receptionist:** Is Friday \_\_\_\_ 15th OK?
- **Man:** Yes. What \_\_\_\_\_?
- **Receptionist:** It'll be in the \_\_\_\_\_.
- **Man:** OK. \_\_\_\_\_. Bye
- **Receptionist:** Bye

Thanks              Housing              time              the              postcode

Can              broken      your              fix              come              morning