4b

1 Choose the correct response.

1 ☐ I suggest that you save the document under a different name.

2 ☐ Let me take a look at that scanner problem you have.

3 ☐ Can you give me a hand with my printer?

4 ☐ I can't get my screen to turn on.

5 ☐ Are you sure you don't want me to fix that for you?

a That's really kind of you.
b How about rebooting the system?
c Well, it's worth a try.
d Thanks, but I think I can manage.
e Sure, what's the problem?

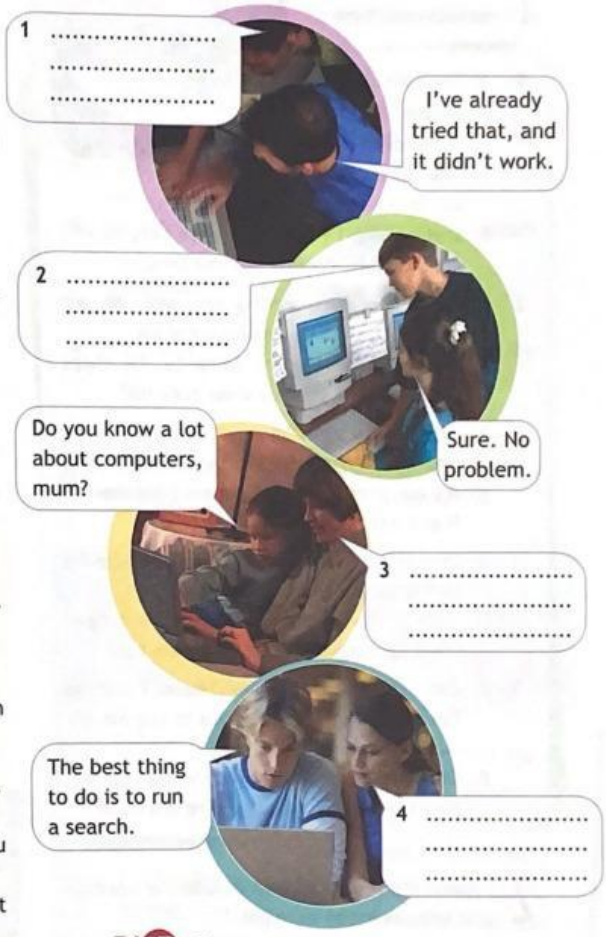
2 Use the words below to complete the sentences. There are three words you do not need to use.

• connect • link • frozen • transfer • join • memory • download • deleted • connection • virus • spilt

1 Oh, no! I've accidentally ..... all the photographs on my hard disk!
2 Let me make a copy of these files before you ..... them to your computer.
3 The reason why your computer is so slow is that it needs more ..... .
4 Is there a problem with the network? I can't .... to the Internet.
5 I need to buy a new mobile phone. I've .... water on my old one, and it's stopped working.
6 Click on this ..... to go to the international site of the online store.
7 I think your computer has a ..... . You'd better run a full scan.
8 What's wrong with the screen? It's been .... for the last ten minutes.

3 Use the phrases to complete the dialogues.

• Well ... I suppose so.
• I suppose that might work.
• The best thing to do is reboot the system.
• Would you help me sort this problem out, please?



4 RE Listen to 5 people talking about computers. Match the statements (A-E) to the speakers (1-5).

A The speaker had to call someone to remove a virus from his/her computer.
B The speaker doesn't like computers.
C The speaker thinks it's important to learn how to use computers.
D The speaker doesn't like it when others use his/her computer.
E The speaker spends a lot of time on his/her computer.

SPEAKER	1	2	3	4	5
STATEMENT					

LIVEWORKSHEETS