

4b

1 Choose the correct response.

- 1 I suggest that you save the document under a different name.
 - 2 Let me take a look at that scanner problem you have.
 - 3 Can you give me a hand with my printer?
 - 4 I can't get my screen to turn on.
 - 5 Are you sure you don't want me to fix that for you?
- a That's really kind of you.
 - b How about rebooting the system?
 - c Well, it's worth a try.
 - d Thanks, but I think I can manage.
 - e Sure, what's the problem?

2 Use the words below to complete the sentences. There are three words you do not need to use.

- connect • link • frozen • transfer • join
- memory • download • deleted • connection
- virus • spilt

- 1 Oh, no! I've accidentally all the photographs on my hard disk!
- 2 Let me make a copy of these files before you them to your computer.
- 3 The reason why your computer is so slow is that it needs more
- 4 Is there a problem with the network? I can't to the Internet.
- 5 I need to buy a new mobile phone. I've water on my old one, and it's stopped working.
- 6 Click on this to go to the international site of the online store.
- 7 I think your computer has a You'd better run a full scan.
- 8 What's wrong with the screen? It's been for the last ten minutes.

3 Use the phrases to complete the dialogues.

- Well ... I suppose so.
- I suppose that might work.
- The best thing to do is reboot the system.
- Would you help me sort this problem out, please?

1

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I've already tried that, and it didn't work.

2

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Do you know a lot about computers, mum?

Sure. No problem.

3

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The best thing to do is to run a search.

4

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4 **LINE** Listen to 5 people talking about computers. Match the statements (A-E) to the speakers (1-5).

- A The speaker had to call someone to remove a virus from his/her computer.
- B The speaker doesn't like computers.
- C The speaker thinks it's important to learn how to use computers.
- D The speaker doesn't like it when others use his/her computer.
- E The speaker spends a lot of time on his/her computer.

SPEAKER	1	2	3	4	5
STATEMENT					