Questions 168-171 refer to the following Web page.

http://www.allstons.com/corporate

Allston's >> Corporate Inquiries

For over 40 years, Allston's has been committed to giving our customers the best selection of quality apparel and footwear for every athletic activity. — [1] —. Today, we maintain business relationships with hundreds of vendors who represent some of the country's most popular and exciting products. Still, we are always seeking new brands and styles to sell under the "Allston's" banner. We boast a large, loyal customer base and fast, dependable payment schedules. In return, we merely ask vendors to follow our reasonable standards for merchandise packing and truck deliveries. — [2] —. To inquire about establishing a vendor relationship with us, please call us at (809) 555-0162 or e-mail us at vendors@allstons.com. — [3] —. We will be happy to provide testimonials from select existing vendors.

In addition, Allston's is constantly reviewing potential locations for opening new stores throughout the Midwestern region of the U.S. — [4] —. If you own a suitable commercial property and would like to discuss leasing it to us, please call our Chicago head office at (809) 555-0160.

168. What kind of business mostly likely is Allston's?

(A) A health food supplier
(B) A sports clothing store
(C) A chain of fitness centers
(D) An event planning firm

169. What is suggested about Allston's?

(A) It recently moved its headquarters.
(B) It will soon change its name.
(C) It is attempting to expand.
(D) It attends regional trade shows.

170. According to the Web page, what are all existing vendors required to do?

(A) Pack items according to company policies
(B) Give a testimonial upon request
(C) Display the Allston's logo on their trucks
(D) Prove that their operations are environmentally-friendly

171. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Our minimum requirement for floor space is generally 15,000 square feet."

(A) [1]
(B) [2]
(C) [3]
(D) [4]

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LIVEWORKSHEETS

Questions 172-175 refer to the following memo.

To: Managers
From: Joon-Tae Shin
Re: Employee treatment
Date: July 20

As you all know, Ms. Noolan hired me earlier this year to be Noolan Software's first full-time human resources employee. One of my duties is looking at our overall situation from a personnel perspective, and now that I have been here for a few months, I have developed some suggestions for improvements. As a small business that hopes to grow into a larger one, it is important that we provide working conditions that attract and keep talented employees.

One important consideration is workload. We should be checking in with employees regularly to ensure that their tasks can be completed in a standard workweek. If your department's workload becomes too heavy, please set up a meeting with Ms. Noolan and me to discuss adding more personnel.

Similarly, employees should feel comfortable taking sick time when needed and using their full allotment of vacation days. This is an important way of protecting their health and morale.

Finally, please allow employees some flexibility in their hours as long as they meet their performance targets. While we are not yet able to support remote work, we can at least empower our employees to manage their own schedules within reason.

All of you, Ms. Noolan, and I will meet on Thursday at 10 A.M. to talk about the contents of this memo. Please note that Ms. Noolan has already given her approval to my recommendations, so the meeting will not be an opportunity to debate them. Instead, we will focus on how best to achieve them. Thank you.

LIVEWORKSHEETS

172. What is indicated about Noolan Software?

(A) It recently opened a new office.
(B) It was founded less than a year ago.
(C) It does not have many employees.
(D) It must satisfy its shareholders.

173. What is NOT mentioned as a way to improve treatment of employees?

(A) Adjustable working hours
(B) A reasonable workload
(C) Easy usage of leave time
(D) An on-site health program

174. According to the memo, why should recipients schedule a meeting with Mr. Shin?

(A) To express opposition to his ideas
(B) To propose hiring more workers
(C) To recommend a performance-based bonus
(D) To secure permission for a staff member to work remotely

175. What does Mr. Shin suggest about the recommendations in the memo?

(A) They will also be announced to the entire staff.
(B) They are supported by scientific research.
(C) They are endorsed by the business's owner.
(D) They have been adopted by a competitor.

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LIVEWORKSHEETS

Questions 176-180 refer to the following Web page and e-mail.

www.orosco-pac.org/fscs

Orosco Performing Arts Center

Free Autumn Concert Series

Every Thursday evening from September through November, the center offers a free concert in the Ervin Amphitheater, its most intimate performance space. The series, which is carefully planned to represent a variety of genres, is an excellent chance to see established musicians and discover exciting new ones.

Performances begin at 7 P.M. Reservations are only allowed for bookings of more than 10 people. All other attendees are encouraged to line up at the box office well before the concert in order to secure their tickets.

Upcoming Concerts (Full Schedule)

October 19	**Emilia Bernauer:** Ms. Bernauer, called "the next big star in classical piano" by renowned concert pianist Roman Huff, will give a recital of works by French composers.
October 26	**The Green Cliff Trio:** Enjoy the smooth blending of piano, double bass, and drums that earned the group its prestigious "Album of the Year" honor from the Academy of Jazz Music.
November 2	**Johnny and The Farmers:** The legendary folk band makes its first visit to Helmsped in over a decade! Come and listen to "Broken Banjo" and other hits from its bestselling records.
November 9	**Orosco Opera Company:** Talented singers from right here in Helmsped will perform famous arias and duets from various operas in Italian and English.

Call 555-0180 for more information, or follow us on social media to see photos of past concerts and receive reminders of upcoming ones.

From: Eloise Flynn

To: Trina McGee

Subject: Re: Free Autumn Concert

Date: October 10

Dear Trina,

Sure, I would love to go to the concert with you. I can't believe we'll be able to see opera singing in the Orosco Performing Arts Center for free! I've never been there before, and I've heard that it's really nice. You always seem to know about the most interesting events around the city—someday you'll have to tell me how you do that! And no, I wouldn't mind handling the tickets, since you work on Thursdays. It will just be the two of us, right?

–Eloise

LIVEWORKSHEETS

176. What is indicated about the Orosco Performing Arts Center?

(A) It has more than one stage.
(B) It displays various architectural styles.
(C) It posts interviews on its social media accounts.
(D) It allows children under age 10 to attend some events.

177. On the Web page, what is NOT mentioned as an accomplishment of the listed performers?

(A) Selling many albums
(B) Winning a major award
(C) Performing around the world
(D) Receiving acclaim from a famous musician

178. Why was the e-mail written?

(A) To request a change to some plans
(B) To answer a question about a completed booking
(C) To confirm that a reservation has been made
(D) To accept a friendly invitation

179. On which date does Ms. Flynn probably want to see a concert?

(A) October 19
(B) October 26
(C) November 2
(D) November 9

180. What will Ms. Flynn most likely do?

(A) Arrive early on the day of the performance
(B) Call the performing arts center's box office
(C) Go through an online process on a certain date
(D) Download a tourism-related mobile app

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LIVEWORKSHEETS

Questions 181-185 refer to the following article and letter to the editor.

(February 7)—A Waymarr convenience store is coming to Denold City.

The city's Economic Development Committee (EDC) unanimously approved Waymarr's plans to construct a 4,600-square-foot convenience store, which will feature a tiled canopy above its 12 gas pumps. It will be built on a plot of vacant land on Milden Drive, near Route 7, and remain open 24 hours a day, 7 days a week.

To operate the store, the company will have to comply with the city's noise and traffic reduction regulations. Among other things, it will not be allowed to accept deliveries via heavy trucks between 1:00 A.M. and 5:00 A.M., with the exception of gasoline. Trucks will also be unable to access the store from Milden Drive, so Waymarr will build a private road leading to the store's receiving area.

Approval came after a public meeting that included presentations by the company's own traffic engineers. The residents in attendance voiced a mixture of support and opposition. Betty Timpano, who lives on the 400 block of Milden Drive, said she liked the idea of a convenience store in the neighborhood but had concerns about increased traffic along nearby Ramona Way. As evidence, she showed a digital video she had shot from her car window during rush hour. It showed heavy vehicle congestion on Ramona Way near Brook Street.

On the other hand, resident Steve Grossick said he would welcome the store because it would provide a "quick, warm bite to eat" after work. Currently, the nearest convenience store is a Weisbold Plus shop on Laurel Street, about three kilometers away.

Dear Editor,

As a lifelong resident of Denold City, I was grateful for your February 7 report on the planned Waymarr convenience store. However, the article contained some incorrect information. The digital video I presented at the public meeting was a recording of congested traffic on my street of residence.

Also, I would like to remind you that two citizens voiced concerns about the modern design of the store. I agree with them that we must try to retain our city's distinctive architectural character. New buildings should, if possible, blend in with our historical structures.

Again, thank you for your reporting.

Sincerely,

Betty Timpano

LIVEWORKSHEETS

181. What is NOT true about the planned convenience store?

(A) It will have a covered fueling area.
(B) It will not sell gas in the early mornings.
(C) It will offer cooked food selections.
(D) It will be constructed on empty land.

182. What is mentioned about Denold City?

(A) It is known for its large warehouse district.
(B) It is the site of an annual engineering conference.
(C) It has three other convenience stores.
(D) It has implemented policies to decrease traffic.

183. Where did Ms. Timpano most likely film a video for a public meeting?

(A) On Milden Drive
(B) On Ramona Way
(C) On Brook Street
(D) On Laurel Street

184. What does the letter to the editor indicate about Ms. Timpano?

(A) She is a local historian.
(B) She prefers modern architecture.
(C) She has never lived outside of Denold City.
(D) She has been to a Waymarr convenience store.

185. In the letter to the editor, the word "retain" in paragraph 2, line 2, is closest in meaning to

(A) appoint
(B) conceal
(C) preserve
(D) confine

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LIVEWORKSHEETS