

Conflict Resolution

True or False

Read each statement below, write (T) if the statement is True and write (F) if the statement is False.

1. _____ A conflict is when two or more people disagree about something, and one of them experiences negative feelings towards the problem.
2. _____ If someone takes something that belongs to you, the right thing to do would be to take something that belongs to them without their permission.
3. _____ A resolution is the way two or more people solve a problem, with no bad feelings after the problem has been solved.
4. _____ If someone does something that hurts you, you should fight them and not tell them how you feel.
5. _____ Conflict resolution is when a problem has been solved, and everyone has been treated fairly.

Multiple Choice

Read each sentence below and circle the correct answer.

6. In order to make things fair, everyone involved in the problem should:
 - a. Shout at each other.
 - b. Call each other bad names.
 - c. Avoid making things worse.
 - d. Stop being friends with each other.
7. To understand a problem, we should:
 - a. Talk while another person is talking.
 - b. Treat them in an unfair way.
 - c. Tell the other person you do not want to talk to them.
 - d. Put yourself in their shoes & think about how you would feel.

8. When you are upset with or hurt by someone, it is important that you:

- a. Get back at the other person.
- b. Handle the problem the right way.
- c. Win the argument.
- d. Yell at the other person.

9. Conflict resolution is when you try to solve a problem in a way that:

- a. Starts a fight.
- b. Makes you angry.
- c. Makes everyone happy.
- d. Makes others cry.

Short answer

10. **When you think of the word conflict, what words come to mind? List five (5). For example: Blaming.**

1. _____

2. _____

3. _____

4. _____

5. _____