

Willowdale, Inc.

Return Policy

We guarantee 100% customer satisfaction or your money back. If you are not happy with any item you have purchased from Willowdale for any reason at all, you can return ¹ ____ for a complete refund within 30 days of the purchase date. A ² ____ is required for proof of purchase.

Merchandise must be returned in new condition. ³ ____ Returns made after 30 days or without a receipt will receive store credit only. Returns can be made in the store at the Customer Service office, or by mail. The customer is ⁴ ____ for shipping costs on all returns.

1. (A) it
(B) us
(C) you
(D) them
2. (A) recipe
(B) respite
(C) receipt
(D) reception
3. (A) We sell the highest quality merchandise in the city.
(B) Most of our customers are satisfied with their purchases.
(C) Please include original packaging and tags with your return.
(D) All major department stores accept returns within a specified time.
4. (A) reliable
(B) expected
(C) determined
(D) responsible

Notice to Library Users

The new Community Room is now ¹ _____ to local groups for meetings, workshops, or social events. The room is located on the basement level and is large enough to accommodate groups of up to 25 people.

If your group would like to use this room, ² _____ at the circulation desk for a reservation form. ³ _____. You can also find a reservation form on our web site at metlibrary.mbf1.gov/reserve. You can also phone the Public Information Office of the Library. Please be advised that ⁴ _____ of the Community Room is free, but no group may reserve it more often than once per month

1. (A) suitable
(B) directed
(C) available
(D) welcome
2. (A) can ask
(B) asking
(C) to ask
(D) ask
3. (A) These may be submitted up to one month in advance of your event.
(B) The Community Room was funded by a special grant from the city.
(C) Many groups find it convenient to hold their meetings at the library.
(D) You can get information about all library programs at the circulation desk.
4. (A) use
(B) user
(C) using
(D) useful

Dear Neighbor,

Are you tired ¹ looking at overgrown hedges and weedy flower beds?
Worry no more!

We at Luscious Landscapes are here to help you keep your lawn and garden looking ² very best. We mow, trim, prune, weed, and mulch everything on your property. Furthermore, if you are considering ³ your gardens, we can help you design additional flower beds and do the planting for you.

We have many years of experience and are ready to go to work for you. ⁴.

From,

Your friends at **Luscious Landscapes**

1. (A) in
(B) on
(C) at
(D) of
2. (A) its
(B) our
(C) your
(D) their
3. (A) maintaining
(B) stretching
(C) expanding
(D) inflating
4. (A) We hope you will accept our invitation to visit our gardens soon.
neighborhood.

- (B) Contact us today for a free appointment to discuss your gardening needs.
- (C) Your garden is on our schedule for the beginning of next week.
- (D) We enjoy looking at your garden and believe it has really beautified the neighborhood.