

Front of House Positions

Match the position with its key responsibilities

Position	Key responsibilities
	Manages the whole operation - hiring staff, marketing and ensuring profitability
	Organises service staff, allocates tables for bookings, greets guests and compiles staff rosters.
	Takes orders, serves food and/or drinks to guests.
	Assists food and beverage attendant by removing plates, setting tables and collecting glasses.
	Prepares specialty espresso coffee drinks, as well as other beverages such as teas.
	Prepares alcoholic or non-alcoholic beverages.
	A specialist wine waiter who is responsible for wine service, pairing wines with foods, wine procurement and storage.
	Stands behind a counter and takes food orders and then serves foods that are ready-made or easy to assemble.
	Takes orders or delivers a requested meal from a restaurant directly to the customer.

Order taker and
delivery driver

Owner/operator/m
anager

Food and beverage
attendant/waiter

Counter staff/sandwich
hand

Head waiter/host

Sommelier

Trainee attendant/food
or drink runner

Barista

Bar staff