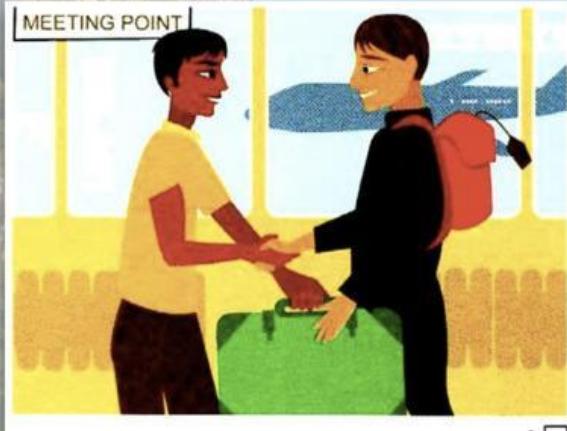


A. Listen to two conversations at an airport Arrivals hall.  
Match each conversation (a or b) to the correct picture (1 or 2).



1

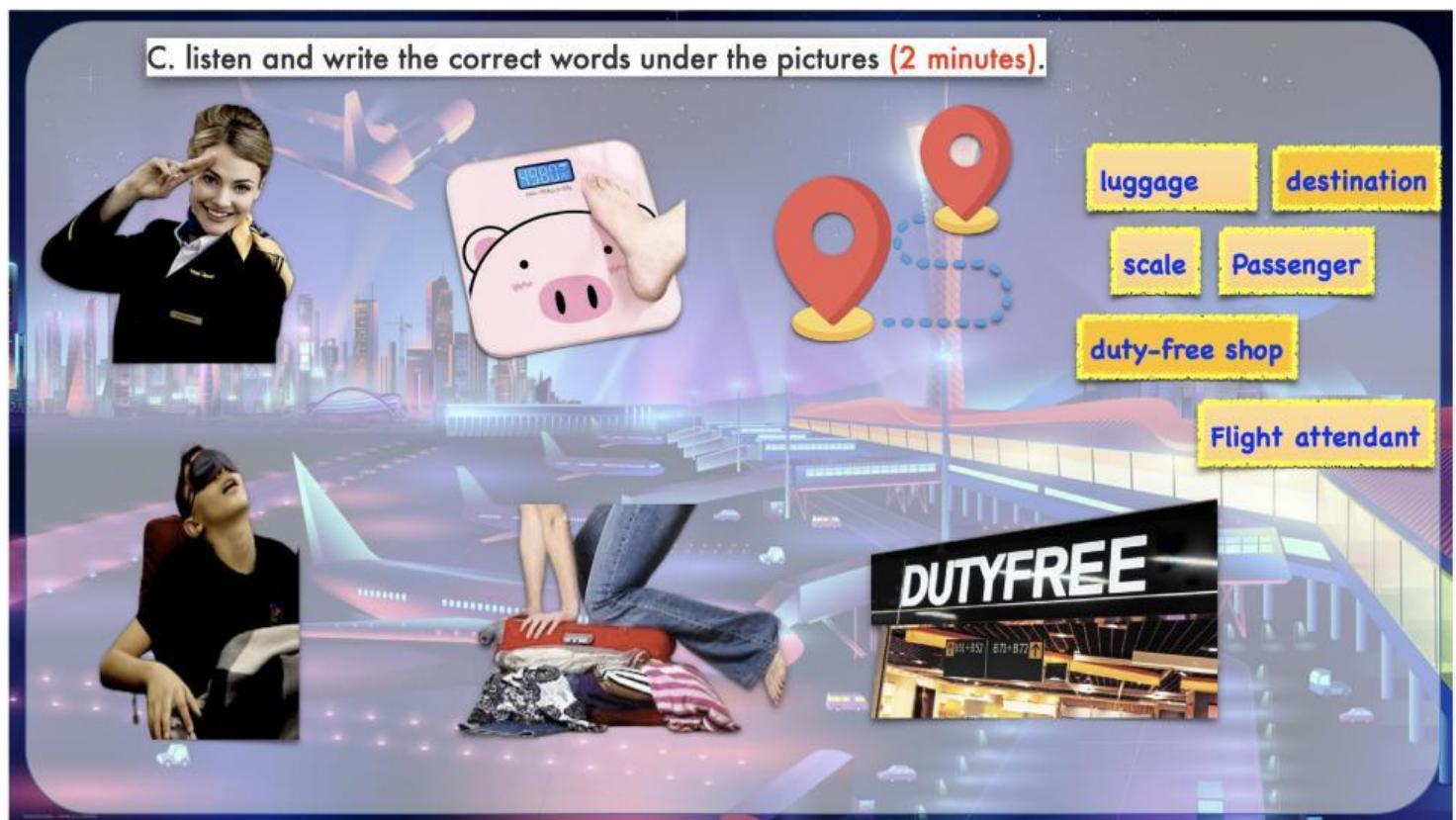


2

B. Listen and tick **True** or **False** for each statement (2 minutes).

	True	False
a Breakfast is from 7.30 to ten every morning.	<input type="checkbox"/>	<input type="checkbox"/>
b The café is next to the gift shop.	<input type="checkbox"/>	<input type="checkbox"/>
c There is an Italian restaurant on the fourth floor.	<input type="checkbox"/>	<input type="checkbox"/>
d The bar closes at 2am.	<input type="checkbox"/>	<input type="checkbox"/>
e The fitness centre is on the ground floor.	<input type="checkbox"/>	<input type="checkbox"/>

C. listen and write the correct words under the pictures (2 minutes).



LIVEWORKSHEETS

**A . Read and match the correct meanings.**  
**( 5 minutes )**

You want:

- 1 to have a drink in your room **d**
- 2 to go to the top floor
- 3 to open your door
- 4 to get up at 6 am
- 5 to phone your country
- 6 to watch the news
- 7 to wash your hair
- 8 to dry your hair

You need:

- a the lift
- b an outside line
- c a shower
- d a mini-bar
- e a hairdryer
- f a wake-up call
- g a TV
- h a key

**B . Read and choose correct phrases to complete the conversation.  
( 4 minutes)**

Flight attendant: Good morning! May I see your boarding pass and passport, please?

Passenger: \_\_\_\_\_

Flight attendant: Thank you. Do you have any carry-on luggage?

Passenger: \_\_\_\_\_

Flight attendant: Hello again, sir. Where are you headed today?

Passenger: \_\_\_\_\_

Flight attendant: Oh, that's nice. How long are you staying there?

Passenger: \_\_\_\_\_

Flight attendant: Excuse me, sir. Would you like something to eat or drink?

Passenger: \_\_\_\_\_

Passenger: **E**

Flight attendant: Of course. Is this better?

Passenger: \_\_\_\_\_

Flight attendant: You're welcome. Let me know if you need anything else.

**A. Yes, I have this backpack and this suitcase.**

**B. Sure, here is my passport.**

**C. I'll have the chicken, please. And a cup of coffee.**

**D. Yes, thank you very much.**

**E. Excuse me, Could you please turn down the AC? It's too cold in here.**

**F. Just for a week.**

**G. I'm going to Paris for a business trip.**